



**Louisiana Department of Health  
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**Removal of the NPI Requirement for Direct Service Workers of Behavioral Health Personal Care Services**

On February 21, 2022, the Louisiana Department of Health (LDH) published the Personal Care Services (PCS) chapter in the [Behavioral Health Services Provider Manual](#). The Provider Qualifications section has requirements for the staff rendering PCS to have an NPI number, which was to be included on any claim submitted by that provider agency for Medicaid reimbursement. At this time, **LDH is rescinding the requirement for staff to have an NPI number for this service effective for dates of service beginning on or after April 4, 2022.** Revisions to the manual to reflect this change are in progress.