



**Louisiana Department of Health  
Informational Bulletin 23-09  
June 15, 2023**

**2023 Healthcare Common Procedure Coding System Update**

**Provider Information:**

The Louisiana Medicaid Fee-for-Service (FFS) professional services files have been updated to reflect the new and deleted Healthcare Common Procedure Coding System (HCPCS) codes effective for dates of service beginning on January 1, 2023. Providers will begin to see these changes on the remittance advice of May 31, 2023. Claims that have been denied due to use of the new 2023 codes prior to their addition to the claims processing system will be systematically recycled with no action required by providers.

For questions related to this information as it pertains to Medicaid FFS claims processing, please contact Gainwell Technologies Provider Services at (800) 473-2783 or (225) 924-5040.

Questions regarding managed care claims should be directed to the appropriate managed care organization (MCO).

**MCO Information:**

Each managed care organization (MCO) shall update their procedure file to include the 2023 HCPCS updates within 30 days of the published Medicaid fee schedule changes (Section 2.18.9.5 of the contract).

MCOs must recycle any claims that were not paid in accordance with 2023 HCPCS and physician-administered drug updates within 15 days of their procedure file revisions (Section 2.18.9.3 of the contract).

MCOs shall also notify providers of their process and timeline for implementing the 2023 file changes as well as their plan to recycle impacted claims.