



**Louisiana Department of Health and Hospitals
Bayou Health Informational Bulletin 12-13**

Revised: April 1, 2015

Issue: Provider Reimbursement and Cash Flow

Bayou Health Claims Processing & Reimbursement

Bayou Health Plan Name	Weekly Check Write(s)	Day(s) Checks Mailed	Town or City Paper Checks Mailed From	EFT Details
Aetna Better Health of Louisiana	Fridays and Wednesdays	Wednesdays and Mondays	Emdeon St. Louis, Missouri	Yes EFT enrollment forms are available on the health plan website http://www.aetnabetterhealth.com/louisiana/providers/resources/claims . EFT enrollment will begin after the first couple of check runs have been completed to ensure providers are set up properly.
Amerigroup	Saturdays	Payspan and Emdeon Tuesdays	Payspan Atlanta, Georgia	Yes EFT registration process with Payspan and Emdeon requires legacy Amerigroup provider identification number, or PIN#. Providers that have knowledge of their PIN are able to pre-register for EFT with Payspan or Emdeon without receiving their first paper check.
	Wednesdays	Payspan Thursdays Emdeon Fridays	Emdeon St. Louis, Missouri	
Amerihealth Caritas	Mondays	Tuesdays	Emdeon St. Louis, Missouri	Yes Not necessary to first receive a paper check to enroll in EFT
	Wednesdays	Thursdays		
Louisiana Healthcare Connections	Wednesdays	Thursdays	Emdeon Farmington, Missouri	Yes EFT registration process with PaySpan not necessary to first receive a paper check but must be enrolled and complete testing before first EFT

Bayou Health Claims Processing & Reimbursement

Bayou Health Plan Name	Weekly Check Write(s)	Day(s) Checks Mailed	Town or City Paper Checks Mailed From	EFT Details
<p style="text-align: center;">UnitedHealthcare</p>	<p style="text-align: center;">Monday-Friday</p>	<p style="text-align: center;">Tuesday-Saturday</p>	<p style="text-align: center;">United Healthcare Duncan, South Carolina</p>	<p style="text-align: center;">Yes</p> <p>-Providers who receive their ERAs through a vendor - ask to be enrolled through OptumInsight. -ERA Payer ID for UnitedHealthcare Community Plan of Louisiana only is 04567. -For more information contact UHC's EDI Support Line at 800-842-1109</p>

Bayou Health Monthly PMPM Payment to PCP (if Applicable)

Bayou Health Plan Name	Date Linkages Counted for Payment	Date Check Mailed	Town or City Paper Checks Mailed From	EFT Details
Aetna Better Health of Louisiana	***Not Applicable***			
Amerigroup	First 10 business days of month; La linkages made in 2nd of seven Amerigroup cycles	Will vary each month depending on the timing of weekends during the first two weeks of the month.	Payspan Atlanta, Georgia Emdeon St. Louis, Missouri	EFT payments are available for all claim or capitation payments generated from the FACETS enterprise claim management system.
Amerihealth Caritas	Provider is credited with full month if member is effective for 15 or more days in that month.	9th day of each month	Emdeon St. Louis, Missouri	EFT payments are available for all claim or capitation payments generated from the FACETS enterprise claim management system.
Louisiana Healthcare Connections	15th of month	On or before 15th of month	Emdeon St. Louis, Missouri	Not available

Bayou Health Monthly PMPM Payment to PCP (if Applicable)

Bayou Health Plan Name	Date Linkages Counted for Payment	Date Check Mailed	Town or City Paper Checks Mailed From	EFT Details
United Healthcare	PCP linkage is generally effective 1st day of month. If added prior to 1st day of month they are included in count for that month. If added to PCP panel on or after 1st and linkage is retro to 1st, a retro payment for the linkage will be made the following month	On or before the 10th of the month for most cases unless additional information is needed which may cause a brief delay	United Healthcare Minnetonka, Minnesota	EFT is available to provider for monthly payment per assigned member.