



Louisiana Department of Health and Hospitals

Bayou Health Informational Bulletin 12-11

Revised Feb. 23, 2015

Issue: Vision Services for Bayou Health Members

In the legacy Medicaid Program, reimbursement for routine **eye exams** for members is limited to enrollees who are under the age of 21 and limited to one per calendar year. In order to be reimbursed, all covered **eye wear** services must be medically necessary.

Bayou Health Members enrolled in Aetna, Amerigroup, AmeriHealth Caritas, Louisiana Healthcare Connections and UnitedHealthcare

- Health Plans must provide vision services, including eye exams and eye wear in at least the same “amount, duration, and scope” as legacy Medicaid.
- Health Plans have the option to establish different limits and requirements for prior authorization. However, just as in legacy Medicaid, routine vision services shall not require a referral. Refer to each Plan’s **provider handbook** for any requirements that may differ from legacy Medicaid.
- All Health Plans are using a subcontractor for coordination of vision services. Contact the Health Plan’s vision subcontractor listed below regarding their prior authorization policy for vision services and eye wear. The vision contractors are:
 - Aetna: **Block Vision** – 1-800-879-6901
 - Amerigroup: **Block Vision** – 1-800-787-3157
 - AmeriHealth Caritas: **Vision Service Plan (VSP)** – 1-800-877-7195
 - Louisiana Healthcare Connections: **OptiCare** – 1-888-898-9880
 - UnitedHealthcare: **March Vision** – 1-866-675-1607

Medicaid Recipients Enrolled in Legacy Medicaid

- For **eye wear**, continue to follow legacy Medicaid fee-for-service policy and requirements. Prior authorization, when indicated, can be obtained from the Molina Prior Authorization Unit at 1-800-488-6334; ePA www.lamedicaid.com; or Fax 225-929-6803.
- Claims for the **vision exam and other vision services provided by an ophthalmologist, optometrist or optician** shall continue to be submitted to Molina.
- Claims for **eye wear** shall continue to be submitted directly to Molina.