



**Louisiana Department of Health and Hospitals  
 BAYOU HEALTH Informational Bulletin 12- 24  
 May 29, 2012**

**Issue: BAYOU HEALTH and Home Health Nursing Services**

Home health nursing services are provided in two ways, through a BAYOU HEALTH Plan or legacy Medicaid. Medicaid recipients who enroll in one of the five health plans receive services in accordance with the policy of their health plan. Recipients who are not members of a health plan receive services through legacy Medicaid.

**CommunityCARE Home Health Referrals**

Beginning June 1, 2012, BAYOU HEALTH members no longer need CommunityCARE referrals. Recipients who are not BAYOU HEALTH members do not need a CommunityCARE referral. The table below describes when CommunityCARE ended by GSA:

<b>If you are a provider in</b>	<b>CommunityCARE ends</b>	<b>BAYOU HEALTH begins</b>
GSA A (Regions 1 & 9)	January 31, 2012	February 1, 2012
GSA B (Regions 2, 3 & 4)	March 31, 2012	April 1, 2012
GSAC (Regions 5, 6 & 7)	May 31, 2012	June 1, 2012

**BAYOU HEALTH**

**Amerigroup, LaCare and Louisiana Healthcare Connections**

BAYOU HEALTH prepaid health plans provide extended and skilled nursing services through their network of home health providers. Providers must contact the BAYOU HEALTH Plan to which the member is linked before services begin. For more information contact each prepaid plan as follows:

- Amerigroup 1-800-454-3730
- LaCare 1-888-922-0007
- Louisiana Health Connections 1-866-595-8133

## **Community Health Solutions (CHS)**

Extended Nursing Services: Prior authorization is needed. Providers must first request a referral for an evaluation. The completed evaluation should be faxed to CHS. CHS will provide prior authorization based on Milliman guidelines.

Skilled Nursing Services: No authorization is necessary for routine home health skilled nursing services prescribed by a physician for one skilled nursing visit per day, as long as services are provided by an agency listed in the Medicaid Provider Directory.

For more information contact CHS at 1-855-247-5248.

## **United Healthcare**

United Healthcare provides extended and skilled nursing services through a fee-for-service model. The claim process is the same as legacy Medicaid's fee-for-service model with three exceptions: (1) CommunityCare referrals will no longer be needed, (2) before services begin, requests for prior authorization must be submitted to the plan, and (3) after services have been rendered, claims must be submitted to the plan. United will process and submit requests for authorization and claims to Molina.

For more information contact United Healthcare at 1-866-675-1607.

## **Legacy Medicaid**

Medicaid recipients not enrolled in one of the five BAYOU HEALTH Plans or in CommunityCARE continue to receive services through the legacy Medicaid fee-for-service model. The claim process for these recipients is unchanged. Claims should be submitted to Molina for processing.

## **Home Health Nursing Services – Definitions**

- Extended nursing services (private duty nursing) are three or more hours per day of nursing services provided to children under age 21 who are “medically fragile”.
- Skilled nursing services are one nurse's visit per day for the diagnosis and treatment of a patient's illness or injury. All Medicaid recipients are eligible for skilled nursing services.
- Extended and skilled nursing services are provided by a registered nurse (RN) or a licensed practical nurse (LPN).