Louisiana Department of Health and Hospitals
BAYOU HEALTH Informational Bulletin 12-24
May 29, 2012

Issue: BAYOU HEALTH and Home Health Nursing Services

Home health nursing services are provided in two ways, through a BAYOU HEALTH Plan or legacy Medicaid. Medicaid recipients who enroll in one of the five health plans receive services in accordance with the policy of their health plan. Recipients who are not members of a health plan receive services through legacy Medicaid.

CommunityCARE Home Health Referrals

Beginning June 1, 2012, BAYOU HEALTH members no longer need CommunityCARE referrals. Recipients who are not BAYOU HEALTH members do not need a CommunityCARE referral. The table below describes when CommunityCARE ended by GSA:

<table>
<thead>
<tr>
<th>If you are a provider in</th>
<th>CommunityCARE ends</th>
<th>BAYOU HEALTH begins</th>
</tr>
</thead>
<tbody>
<tr>
<td>GSA A (Regions 1 &amp; 9)</td>
<td>January 31, 2012</td>
<td>February 1, 2012</td>
</tr>
<tr>
<td>GSA B (Regions 2, 3 &amp; 4)</td>
<td>March 31, 2012</td>
<td>April 1, 2012</td>
</tr>
<tr>
<td>GSAC (Regions 5, 6 &amp; 7)</td>
<td>May 31, 2012</td>
<td>June 1, 2012</td>
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</tbody>
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BAYOU HEALTH

Amerigroup, LaCare and Louisiana Healthcare Connections

BAYOU HEALTH prepaid health plans provide extended and skilled nursing services through their network of home health providers. Providers must contact the BAYOU HEALTH Plan to which the member is linked before services begin. For more information contact each prepaid plan as follows:

- Amerigroup: 1-800-454-3730
- LaCare: 1-888-922-0007
- Louisiana Health Connections: 1-866-595-8133
Community Health Solutions (CHS)

Extended Nursing Services: Prior authorization is needed. Providers must first request a referral for an evaluation. The completed evaluation should be faxed to CHS. CHS will provide prior authorization based on Milliman guidelines.

Skilled Nursing Services: No authorization is necessary for routine home health skilled nursing services prescribed by a physician for one skilled nursing visit per day, as long as services are provided by an agency listed in the Medicaid Provider Directory.

For more information contact CHS at 1-855-247-5248.

United Healthcare

United Healthcare provides extended and skilled nursing services through a fee-for-service model. The claim process is the same as legacy Medicaid’s fee-for-service model with three exceptions: (1) CommunityCare referrals will no longer be needed, (2) before services begin, requests for prior authorization must be submitted to the plan, and (3) after services have been rendered, claims must be submitted to the plan. United will process and submit requests for authorization and claims to Molina.

For more information contact United Healthcare at 1-866-675-1607.

Legacy Medicaid

Medicaid recipients not enrolled in one of the five BAYOU HEALTH Plans or in CommunityCARE continue to receive services through the legacy Medicaid fee-for-service model. The claim process for these recipients is unchanged. Claims should be submitted to Molina for processing.

Home Health Nursing Services – Definitions

- Extended nursing services (private duty nursing) are three or more hours per day of nursing services provided to children under age 21 who are “medically fragile”.
- Skilled nursing services are one nurse’s visit per day for the diagnosis and treatment of a patient’s illness or injury. All Medicaid recipients are eligible for skilled nursing services.
- Extended and skilled nursing services are provided by a registered nurse (RN) or a licensed practical nurse (LPN).