



**BAYOU HEALTH
Plan Change Request by Reason
Active Members**

Reporting Period: August 2013

Effective: September 2013

SUMMARY

GSA/Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Grace Period	28	54	16	18	79	195
Outside 90 Day Grace Period	13	21	6	16	58	114
GSA B						
90 Day Grace Period	15	49	19	13	147	243
Outside 90 Day Grace Period	6	27	12	12	93	150
GSA C						
90 Day Grace Period	10	87	22	11	127	257
Outside 90 Day Grace Period	3	54	7	10	50	124
Total Transfers	75	292	82	80	554	1,083

Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	53	190	57	42	353	695
Outside 90 Day Grace Period	22	102	25	38	201	388
Total Transfers	75	292	82	80	554	1,083

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

SUMMARY

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
1.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Enrollment Grace Period	53	190	57	42	353	695
2.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	22	102	25	38	201	388
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Documented lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total For Cause Transfers	22	102	25	38	201	388

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DETAILS

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Enrollment Grace Period	28	54	16	18	79	195
Member requests to be assigned to the same Plan as family members	13	21	6	16	58	114
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Documented lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total Transfers GSA A	41	75	22	34	137	309

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DETAILS

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA B						
90 Day Enrollment Grace Period	15	49	19	13	147	243
Member requests to be assigned to the same Plan as family members	6	27	12	12	93	150
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Documented lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total Transfers GSA B	21	76	31	25	240	393

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DETAILS

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA C						
90 Day Enrollment Grace Period	10	87	22	11	127	257
Member requests to be assigned to the same Plan as family members	3	54	7	10	50	124
The member needs related services to be performed at the same time	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Documented lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total Transfers GSA C	13	141	29	21	177	381

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