



**BAYOU HEALTH**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Month: March 2014**  
**Effective: April 2014**

**SUMMARY**

<b>GSA/Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
<b>GSA A</b>						
90 Day Grace Period	23	11	51	9	59	<b>153</b>
Outside 90 Day Grace Period	10	6	19	5	33	<b>73</b>
<b>GSA B</b>						
90 Day Grace Period	22	12	69	12	75	<b>190</b>
Outside 90 Day Grace Period	0	0	0	0	0	<b>0</b>
<b>GSA C</b>						
90 Day Grace Period	17	12	57	4	44	<b>134</b>
Outside 90 Day Grace Period	1	6	13	7	11	<b>38</b>
<b>Total Transfers</b>	<b>73</b>	<b>47</b>	<b>209</b>	<b>37</b>	<b>222</b>	<b>588</b>

<b>Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
90 Day Grace Period	62	35	177	25	178	<b>477</b>
Outside 90 Day Grace Period	11	12	32	12	44	<b>111</b>
<b>Total Transfers</b>	<b>73</b>	<b>47</b>	<b>209</b>	<b>37</b>	<b>222</b>	<b>588</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## SUMMARY

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Enrollment Grace Period	62	35	177	25	178	<b>477</b>
<b>2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE</b>						
Member requests to be assigned to the same Plan as family members	11	12	32	12	44	<b>111</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total For Cause Transfers</b>	<b>11</b>	<b>12</b>	<b>32</b>	<b>12</b>	<b>44</b>	<b>111</b>

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## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA A</b>						
90 Day Enrollment Grace Period	23	11	51	9	59	<b>153</b>
Member requests to be assigned to the same Plan as family members	10	6	19	5	33	<b>73</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA A</b>	<b>33</b>	<b>17</b>	<b>70</b>	<b>14</b>	<b>92</b>	<b>226</b>

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## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA B</b>						
90 Day Enrollment Grace Period	22	12	69	12	75	<b>190</b>
Member requests to be assigned to the same Plan as family members	0	0	0	0	0	<b>0</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA B</b>	<b>22</b>	<b>12</b>	<b>69</b>	<b>12</b>	<b>75</b>	<b>190</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA C</b>						
90 Day Enrollment Grace Period	17	12	57	4	44	<b>134</b>
Member requests to be assigned to the same Plan as family members	1	6	13	7	11	<b>38</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA C</b>	<b>18</b>	<b>18</b>	<b>70</b>	<b>11</b>	<b>55</b>	<b>172</b>

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