



**BAYOU HEALTH**  
**Plan Change Requests by Reason**  
**Active Members**  
**Reporting Period: July 2014**  
**Effective: Aug 2014**

**SUMMARY**

<b>GSA/Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
<b>GSA A</b>						
90 Day Grace Period	27	11	42	21	82	<b>183</b>
Outside 90 Day Grace Period	1	5	7	4	17	<b>34</b>
<b>GSA B</b>						
90 Day Grace Period	24	16	34	12	157	<b>243</b>
Outside 90 Day Grace Period	7	7	9	2	25	<b>50</b>
<b>GSA C</b>						
90 Day Grace Period	27	33	79	18	82	<b>239</b>
Outside 90 Day Grace Period	2	3	28	4	24	<b>61</b>
<b>Total Transfers</b>	<b>88</b>	<b>75</b>	<b>199</b>	<b>61</b>	<b>387</b>	<b>810</b>

<b>Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
90 Day Grace Period	78	60	155	51	321	<b>665</b>
Outside 90 Day Grace Period	10	15	44	10	66	<b>145</b>
<b>Total Transfers</b>	<b>88</b>	<b>75</b>	<b>199</b>	<b>61</b>	<b>387</b>	<b>810</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## SUMMARY

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Enrollment Grace Period	78	60	155	51	321	<b>665</b>
<b>2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE</b>						
Member requests to be assigned to the same Plan as family members	10	15	44	10	66	145
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>10</b>	<b>15</b>	<b>44</b>	<b>10</b>	<b>66</b>	<b>145</b>

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## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA A</b>						
90 Day Enrollment Grace Period	27	11	42	21	82	<b>183</b>
Member requests to be assigned to the same Plan as family members	1	5	7	4	17	<b>34</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA A</b>	<b>28</b>	<b>16</b>	<b>49</b>	<b>25</b>	<b>99</b>	<b>217</b>

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## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA B</b>						
90 Day Enrollment Grace Period	24	16	34	12	157	<b>243</b>
Member requests to be assigned to the same Plan as family members	7	7	9	2	25	<b>50</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA B</b>	<b>31</b>	<b>23</b>	<b>43</b>	<b>14</b>	<b>182</b>	<b>293</b>

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## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA C</b>						
90 Day Enrollment Grace Period	27	33	79	18	82	<b>239</b>
Member requests to be assigned to the same Plan as family members	2	3	28	4	24	<b>61</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA C</b>	<b>29</b>	<b>36</b>	<b>107</b>	<b>22</b>	<b>106</b>	<b>300</b>

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