



BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Period: April 2014
Effective: May 2014

SUMMARY

GSA/Transfer	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Grace Period	27	5	51	9	59	151
Outside 90 Day Grace Period	4	4	34	9	22	73
GSA B						
90 Day Grace Period	13	15	68	11	106	213
Outside 90 Day Grace Period	7	12	21	14	70	124
GSA C						
90 Day Grace Period	20	16	82	15	68	201
Outside 90 Day Grace Period	0	1	5	0	4	10
Total Transfers	71	53	261	58	329	772

Transfer	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	60	36	201	35	233	565
Outside 90 Day Grace Period	11	17	60	23	96	207
Total Transfers	71	53	261	58	329	772

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

SUMMARY

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Enrollment Grace Period	60	36	201	35	233	565
2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	11	17	59	23	95	205
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	1	0	1	2
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	11	17	60	23	96	207

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DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Enrollment Grace Period	27	5	51	9	59	151
Member requests to be assigned to the same Plan as family members	4	4	34	9	22	73
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA A	31	9	85	18	81	224

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DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
GSA B						
90 Day Enrollment Grace Period	13	15	68	11	106	213
Member requests to be assigned to the same Plan as family members	7	12	21	14	70	124
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA B	20	27	89	25	176	337

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DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
GSA C						
90 Day Enrollment Grace Period	20	16	82	15	68	201
Member requests to be assigned to the same Plan as family members	0	1	5	0	4	10
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA C	20	17	87	15	72	211

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