

**BAYOU HEALTH**  
**Plan Change Request by Reason**  
**Active Members**

Reporting Period: October 2014

Effective: November 2014

**SUMMARY**

<b>GSA/Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
<b>GSA A</b>						
90 Day Grace Period	32	29	59	23	90	233
Outside 90 Day Grace Period	6	3	19	3	26	57
<b>GSA B</b>						
90 Day Grace Period	26	32	39	14	170	281
Outside 90 Day Grace Period	2	3	12	3	31	51
<b>GSA C</b>						
90 Day Grace Period	40	23	46	29	92	230
Outside 90 Day Grace Period	14	2	19	5	20	60
<b>Total Transfers</b>	<b>120</b>	<b>92</b>	<b>194</b>	<b>77</b>	<b>429</b>	<b>912</b>

<b>Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
90 Day Grace Period	98	84	144	66	352	744
Outside 90 Day Grace Period	22	8	50	11	77	168
<b>Total Transfers</b>	<b>120</b>	<b>92</b>	<b>194</b>	<b>77</b>	<b>429</b>	<b>912</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

**SUMMARY**

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Enrollment Grace Period	98	84	144	66	352	744
<b>2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE</b>						
Member requests to be assigned to the same Plan as family members	22	8	49	11	77	167
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	1	0	0	1
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>22</b>	<b>8</b>	<b>50</b>	<b>11</b>	<b>77</b>	<b>168</b>

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DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA A</b>						
90 Day Enrollment Grace Period	32	29	59	23	90	233
Member requests to be assigned to the same Plan as family members	6	3	19	3	26	56
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	1
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers GSA A</b>	<b>38</b>	<b>32</b>	<b>78</b>	<b>26</b>	<b>116</b>	<b>290</b>

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**DETAILS**

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA B</b>						
90 Day Enrollment Grace Period	26	32	39	14	170	281
Member requests to be assigned to the same Plan as family members	2	3	12	3	31	51
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers GSA B</b>	<b>28</b>	<b>35</b>	<b>51</b>	<b>17</b>	<b>201</b>	<b>332</b>

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**DETAILS**

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA C</b>						
90 Day Enrollment Grace Period	40	23	46	29	92	230
Member requests to be assigned to the same Plan as family members	14	2	19	5	20	60
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers GSA C</b>	<b>54</b>	<b>25</b>	<b>65</b>	<b>34</b>	<b>112</b>	<b>290</b>

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