



**BAYOU HEALTH**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Month: August 2014**  
**Effective: September 2014**

**SUMMARY**

<b>GSA/Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
<b>GSA A</b>						
90 Day Grace Period	32	17	43	13	71	176
Outside 90 Day Grace Period	3	3	3	7	25	41
<b>GSA B</b>						
90 Day Grace Period	21	21	42	13	138	235
Outside 90 Day Grace Period	4	4	6	5	19	38
<b>GSA C</b>						
90 Day Grace Period	29	25	52	12	57	175
Outside 90 Day Grace Period	0	4	13	0	17	34
<b>Total Transfers</b>	<b>89</b>	<b>74</b>	<b>159</b>	<b>50</b>	<b>327</b>	<b>699</b>

<b>Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
90 Day Grace Period	82	63	137	38	266	586
Outside 90 Day Grace Period	7	11	22	12	61	113
<b>Total Transfers</b>	<b>89</b>	<b>74</b>	<b>159</b>	<b>50</b>	<b>327</b>	<b>699</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## SUMMARY

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Enrollment Grace Period	82	65	137	40	268	<b>592</b>
<b>2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE</b>						
Member requests to be assigned to the same Plan as family members	7	9	22	10	59	107
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>7</b>	<b>9</b>	<b>22</b>	<b>10</b>	<b>59</b>	<b>107</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA A</b>						
90 Day Enrollment Grace Period	32	19	43	15	72	<b>181</b>
Member requests to be assigned to the same Plan as family members	3	1	3	5	24	<b>36</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA A</b>	<b>35</b>	<b>20</b>	<b>46</b>	<b>20</b>	<b>96</b>	<b>217</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA B</b>						
90 Day Enrollment Grace Period	21	21	42	13	139	<b>236</b>
Member requests to be assigned to the same Plan as family members	4	4	6	5	18	<b>37</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA B</b>	<b>25</b>	<b>25</b>	<b>48</b>	<b>18</b>	<b>157</b>	<b>273</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA C</b>						
90 Day Enrollment Grace Period	29	25	52	12	57	<b>175</b>
Member requests to be assigned to the same Plan as family members	0	4	13	0	17	<b>34</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA C</b>	<b>29</b>	<b>29</b>	<b>65</b>	<b>12</b>	<b>74</b>	<b>209</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.