



BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Period: March 2015
Effective Date: April 01, 2015
SUMMARY

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Gulf						
90 Day Grace Period	62	157	44	80	236	579
Outside 90 Day Grace Period	28	61	20	4	39	152
Capital						
90 Day Grace Period	43	138	36	185	162	564
Outside 90 Day Grace Period	14	29	22	23	13	101
South Central						
90 Day Grace Period	29	114	64	197	186	590
Outside 90 Day Grace Period	10	34	26	35	21	126
North						
90 Day Grace Period	11	58	35	45	127	276
Outside 90 Day Grace Period	1	8	6	7	23	45
Total Transfers	198	599	253	576	807	2,433

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
90 Day Grace Period	145	467	179	507	711	2,009
Outside 90 Day Grace Period	53	132	74	69	96	424
Total Transfers	198	599	253	576	807	2,433

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Grace Period	145	467	179	507	711	2,009
2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	53	132	74	69	96	424
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	53	132	74	69	96	424

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DETAILS

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	62	157	44	80	236	579
Member requests to be assigned to the same Plan as family members	28	61	20	4	39	152
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	90	218	64	84	275	731

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	43	138	36	185	162	564
Member requests to be assigned to the same Plan as family members	14	29	22	23	13	101
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	57	167	58	208	175	665

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	29	114	64	197	186	590
Member requests to be assigned to the same Plan as family members	10	34	26	35	21	126
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	39	148	90	232	207	716

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Region - North						
90 Day Enrollment Grace Period	11	58	35	45	127	276
Member requests to be assigned to the same Plan as family members	1	8	6	7	23	45
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	12	66	41	52	150	321

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