



BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Period: November 2015
Effective Date: December 2015
SUMMARY

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Capital						
90 Day Grace Period	12	20	14	57	37	140
Outside 90 Day Grace Period	0	3	0	2	6	11
Gulf						
90 Day Grace Period	8	21	11	29	59	128
Outside 90 Day Grace Period	1	0	3	3	6	13
North						
90 Day Grace Period	1	19	12	23	34	89
Outside 90 Day Grace Period	1	2	1	2	2	8
South Central						
90 Day Grace Period	7	24	12	74	35	152
Outside 90 Day Grace Period	2	1	0	5	4	12
Total Transfers	32	90	53	195	183	553

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	28	84	49	183	165	509
Outside 90 Day Grace Period	4	6	4	12	18	44
Total Transfers	32	90	53	195	183	553

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Grace Period	20	71	36	150	130	407
Member requests to be assigned to the same Plan as family members	8	13	13	33	35	102
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	28	84	49	183	165	509

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD CAUSE						
90 Day Grace Period	0	0	0	0	0	0
Member requests to be assigned to the same Plan as family members	4	6	4	12	18	44
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	4	6	4	12	18	44

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

DETAILS

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	12	20	14	57	37	140
Member requests to be assigned to the same Plan as family members	0	3	0	2	6	11
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	12	23	14	59	43	151

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Transfer Region Description	LA					Total Transfers
	Aetna	Amerigroup	AmeriHealth Caritas	Healthcare Connections	United Healthcare	
Region - Gulf						
90 Day Enrollment Grace Period	8	21	11	29	59	128
Member requests to be assigned to the same Plan as family members	0	1	2	4	6	13
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	8	22	13	33	65	141

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA		Total Transfers
				Healthcare Connections	United Healthcare	
Region - North						
90 Day Enrollment Grace Period	1	19	12	23	34	89
Member requests to be assigned to the same Plan as family members	1	2	1	2	2	8
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	2	21	13	25	36	97

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	7	24	12	74	35	152
Member requests to be assigned to the same Plan as family members	2	1	0	5	4	12
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	9	25	12	79	39	164

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