



**BAYOU HEALTH  
Plan Change Request by Reason  
Active Members**

**Reporting Period: January 2015**

**Effective: February 2015**

**SUMMARY**

<b>GSA/Transfer</b>	<b>Aetna</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare -2015</b>	<b>Total Transfers</b>
<b>GSA A</b>						
90 Day Grace Period	127	123	91	1,386	1,953	<b>3,680</b>
Outside 90 Day Grace Period	1,242	1,926	1,681	61,460	69,415	<b>135,724</b>
<b>GSA B</b>						
90 Day Grace Period	168	167	116	1,379	3,205	<b>5,035</b>
Outside 90 Day Grace Period	1,117	1,549	1,381	58,677	105,419	<b>168,143</b>
<b>GSA C</b>						
90 Day Grace Period	118	121	75	1,734	2,075	<b>4,123</b>
Outside 90 Day Grace Period	521	1,726	1,573	72,284	74,647	<b>150,751</b>
<b>Total Transfers</b>	<b>3,293</b>	<b>5,612</b>	<b>4,917</b>	<b>196,920</b>	<b>256,714</b>	<b>467,456</b>

<b>Transfer</b>	<b>Aetna</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare -2015</b>	<b>Total Transfers</b>
90 Day Grace Period	413	411	282	4,499	7,233	<b>12,838</b>
Outside 90 Day Grace Period	2,880	5,201	4,635	192,421	249,481	<b>454,618</b>
<b>Total Transfers</b>	<b>3,293</b>	<b>5,612</b>	<b>4,917</b>	<b>196,920</b>	<b>256,714</b>	<b>467,456</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

**SUMMARY**

<b>Transfer Reason Description</b>	<b>Aetna</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare -2015</b>	<b>Total Transfers</b>
<b>1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Enrollment Grace Period	413	411	282	4,499	7,233	<b>12,838</b>
<b>2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE</b>						
Member requests to be assigned to the same Plan as family members	0	3	0	4	13	20
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	2,880	5,198	4,635	192,417	249,468	454,598
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>3,293</b>	<b>5,612</b>	<b>4,917</b>	<b>196,920</b>	<b>256,714</b>	<b>467,456</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## DETAILS

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
<b>GSA A</b>						
90 Day Enrollment Grace Period	127	123	91	1,386	1,953	<b>3,680</b>
Member requests to be assigned to the same Plan as family members	0	3	0	2	8	<b>13</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	1,242	1,923	1,681	61,458	69,407	<b>135,711</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA A</b>	<b>1,369</b>	<b>2,049</b>	<b>1,772</b>	<b>62,846</b>	<b>71,368</b>	<b>139,404</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## DETAILS

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
<b>GSA B</b>						
90 Day Enrollment Grace Period	168	167	116	1,379	3,205	<b>5,035</b>
Member requests to be assigned to the same Plan as family members	0	0	0	0	3	<b>3</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	1,117	1,549	1,381	58,677	105,416	<b>168,140</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA B</b>	<b>1,285</b>	<b>1,716</b>	<b>1,497</b>	<b>60,056</b>	<b>108,624</b>	<b>173,178</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## DETAILS

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
<b>GSA C</b>						
90 Day Enrollment Grace Period	118	121	75	1,734	2,075	<b>4,123</b>
Member requests to be assigned to the same Plan as family members	0	0	0	2	2	<b>4</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	521	1,726	1,573	72,282	74,645	<b>150,747</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA C</b>	<b>639</b>	<b>1,847</b>	<b>1,648</b>	<b>74,018</b>	<b>76,722</b>	<b>154,874</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.