



BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Period: February 2015
Effective Date: March 01, 2015
SUMMARY

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Gulf						
90 Day Grace Period	48	162	47	108	311	676
Outside 90 Day Grace Period	31	92	34	9	40	206
Capital						
90 Day Grace Period	52	145	41	223	290	751
Outside 90 Day Grace Period	27	81	25	12	33	178
South Central						
90 Day Grace Period	16	88	33	220	254	611
Outside 90 Day Grace Period	7	21	14	35	33	110
North						
90 Day Grace Period	8	37	23	53	215	336
Outside 90 Day Grace Period	1	5	4	5	37	52
Total Transfers	190	631	221	665	1,213	2,920

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
90 Day Grace Period	124	432	144	604	1,070	2,374
Outside 90 Day Grace Period	66	199	77	61	143	546
Total Transfers	190	631	221	665	1,213	2,920

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Enrollment Grace Period	124	432	144	604	1070	2,374
2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	66	199	77	61	143	546
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	66	199	77	61	143	546

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DETAILS

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	48	162	47	108	311	676
Member requests to be assigned to the same Plan as family members	29	91	33	9	39	201
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	2	1	1	0	1	5
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	79	254	81	117	351	882

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	52	145	41	223	290	751
Member requests to be assigned to the same Plan as family members	26	81	23	12	31	173
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	1	0	2	0	2	5
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	79	226	66	235	323	929

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	16	88	33	220	254	611
Member requests to be assigned to the same Plan as family members	7	21	14	34	33	109
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	1	0	1
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	23	109	47	255	287	721

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare -2015	Total Transfers
Region - North						
90 Day Enrollment Grace Period	8	37	23	53	215	336
Member requests to be assigned to the same Plan as family members	1	5	4	5	37	52
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	9	42	27	58	252	388

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