



**BAYOU HEALTH**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: April 2015**  
**Effective Date: May 2015**

**SUMMARY**

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Gulf</b>						
90 Day Grace Period	31	90	26	45	209	401
Outside 90 Day Grace Period	4	22	9	8	36	79
<b>Capital</b>						
90 Day Grace Period	19	68	20	133	139	379
Outside 90 Day Grace Period	6	25	11	21	17	80
<b>South Central</b>						
90 Day Grace Period	22	97	42	205	146	512
Outside 90 Day Grace Period	2	28	26	35	32	123
<b>North</b>						
90 Day Grace Period	8	45	24	42	118	237
Outside 90 Day Grace Period	1	7	5	8	21	42
<b>Total Transfers</b>	<b>93</b>	<b>382</b>	<b>163</b>	<b>497</b>	<b>718</b>	<b>1,853</b>

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	80	300	112	425	612	<b>1,529</b>
Outside 90 Day Grace Period	13	82	51	72	106	<b>324</b>
<b>Total Transfers</b>	<b>93</b>	<b>382</b>	<b>163</b>	<b>497</b>	<b>718</b>	<b>1,853</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

**SUMMARY**

<b>Transfer Reason Description</b>	<b>Aetna</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
<b>1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	80	300	112	425	612	<b>1,529</b>
<b>2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE</b>						
Member requests to be assigned to the same Plan as family members	13	72	50	70	97	302
The member needs related services to be performed at the same time	0	1	0	0	0	1
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	9	1	2	9	21
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>13</b>	<b>82</b>	<b>51</b>	<b>72</b>	<b>106</b>	<b>324</b>

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**DETAILS**

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	31	90	26	45	209	<b>401</b>
Member requests to be assigned to the same Plan as family members	4	20	8	8	35	<b>75</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	2	1	0	1	<b>4</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Gulf</b>	<b>35</b>	<b>112</b>	<b>35</b>	<b>53</b>	<b>245</b>	<b>480</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	19	68	20	133	139	<b>379</b>
Member requests to be assigned to the same Plan as family members	6	22	11	20	14	<b>73</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	3	0	1	3	<b>7</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>25</b>	<b>93</b>	<b>31</b>	<b>154</b>	<b>156</b>	<b>459</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	22	97	42	205	146	<b>512</b>
Member requests to be assigned to the same Plan as family members	2	23	26	34	28	<b>113</b>
The member needs related services to be performed at the same time	0	1	0	0	0	<b>1</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	4	0	1	4	<b>9</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region South Central</b>	<b>24</b>	<b>125</b>	<b>68</b>	<b>240</b>	<b>178</b>	<b>635</b>

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	8	45	24	42	118	<b>237</b>
Member requests to be assigned to the same Plan as family members	1	7	5	8	20	<b>41</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	1	<b>1</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region North</b>	<b>9</b>	<b>52</b>	<b>29</b>	<b>50</b>	<b>139</b>	<b>279</b>

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