



**BAYOU HEALTH**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: March 2016**  
**Effective Date: April 2016**

**SUMMARY**

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	9	20	10	86	37	<b>162</b>
Outside 90 Day Grace Period	2	12	9	41	22	<b>86</b>
<b>Gulf</b>						
90 Day Grace Period	2	22	8	29	60	<b>121</b>
Outside 90 Day Grace Period	4	12	18	25	26	<b>85</b>
<b>North</b>						
90 Day Grace Period	4	13	10	49	39	<b>115</b>
Outside 90 Day Grace Period	5	24	13	46	25	<b>113</b>
<b>South Central</b>						
90 Day Grace Period	10	25	8	119	38	<b>200</b>
Outside 90 Day Grace Period	4	17	5	43	14	<b>83</b>
<b>Total Transfers</b>	<b>40</b>	<b>145</b>	<b>81</b>	<b>438</b>	<b>261</b>	<b>965</b>

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	25	80	36	283	174	<b>598</b>
Outside 90 Day Grace Period	15	65	45	155	87	<b>367</b>
<b>Total Transfers</b>	<b>40</b>	<b>145</b>	<b>81</b>	<b>438</b>	<b>261</b>	<b>965</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	25	68	32	255	167	547
Member requests to be assigned to the same Plan as family members	0	4	1	16	7	28
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	8	3	12	0	23
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>25</b>	<b>80</b>	<b>36</b>	<b>283</b>	<b>174</b>	<b>598</b>

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE</b>						
90 Day Grace Period	0	0	0	0	0	0
Member requests to be assigned to the same Plan as family members	15	65	45	155	87	367
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>15</b>	<b>65</b>	<b>45</b>	<b>155</b>	<b>87</b>	<b>367</b>

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**DETAILS**

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	9	20	10	86	37	<b>162</b>
Member requests to be assigned to the same Plan as family members	2	12	9	41	22	<b>86</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>11</b>	<b>32</b>	<b>19</b>	<b>127</b>	<b>59</b>	<b>248</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	2	22	8	29	60	121
Member requests to be assigned to the same Plan as family members	4	12	18	25	26	85
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region Gulf</b>	<b>6</b>	<b>34</b>	<b>26</b>	<b>54</b>	<b>86</b>	<b>206</b>

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	4	13	10	49	39	115
Member requests to be assigned to the same Plan as family members	5	24	13	46	25	113
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region North</b>	<b>9</b>	<b>37</b>	<b>23</b>	<b>95</b>	<b>64</b>	<b>228</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	10	25	8	119	38	<b>200</b>
Member requests to be assigned to the same Plan as family members	4	17	5	43	14	<b>83</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region South Central</b>	<b>14</b>	<b>42</b>	<b>13</b>	<b>162</b>	<b>52</b>	<b>283</b>

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