



Healthy Louisiana
Plan Change Request by Reason
Active Members
Reporting Period: June 2016
Effective Date: July 2016

SUMMARY

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Capital						
90 Day Grace Period	13	15	3	74	44	149
Outside 90 Day Grace Period	1	16	2	30	20	69
Gulf						
90 Day Grace Period	4	24	5	30	32	95
Outside 90 Day Grace Period	6	11	0	22	22	61
North						
90 Day Grace Period	6	20	7	37	31	101
Outside 90 Day Grace Period	1	45	8	32	13	99
South Central						
90 Day Grace Period	5	16	18	87	37	163
Outside 90 Day Grace Period	1	22	13	38	18	92
Total Transfers	37	169	56	350	217	829

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	28	75	33	228	144	508
Outside 90 Day Grace Period	9	94	23	122	73	321
Total Transfers	37	169	56	350	217	829

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN HEALTHY LOUISIANA/TRANSFERRED HEALTH PLAN DURING 90						
90 Day Grace Period	26	64	33	210	138	471
Member requests to assigned to the same as family members	1	0	0	7	3	11
The member needs re services to be performed the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to services experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	1	11	0	11	3	26
Special Circumstances approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	28	75	33	228	144	508

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
2. STAYED IN HEALTHY LOUISIANA/TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD -						
90 Day Grace Period	0	0	0	0	0	0
Member requests to be assigned to the same Plan as family members	9	39	23	80	73	224
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	7	0	4	0	11
Special Circumstances as approved by DHH	0	48	0	38	0	86
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	9	94	23	122	73	321

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

DETAILS

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	13	15	3	74	44	149
Member requests to be assigned to the same Plan as family members	1	7	2	24	20	54
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	9	0	6	0	15
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	14	31	5	104	64	218

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	4	24	5	30	32	95
Member requests to be assigned to the same Plan as family members	6	5	0	13	22	46
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	6	0	9	0	15
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	10	35	5	52	54	156

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Transfer Reason Description	LA					Total Transfers
	Aetna	Amerigroup	AmeriHeal	Healthcar	United Healthca	
Region - North						
90 Day Enrollment Grace Period	6	20	7	37	31	101
Member requests to be assigned to the family members	1	22	8	14	13	58
The member needs related services to at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	23	0	18	0	41
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	7	65	15	69	44	200

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA		Total Transfers
				Healthcare Connections	United Healthcare	
Region - South Central						
90 Day Enrollment Grace Period	5	16	18	87	37	163
Member requests to be assigned to the same Plan as family members	1	5	13	29	18	66
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	17	0	9	0	26
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	6	38	31	125	55	255

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