



Healthy Louisiana
Plan Change Request by Reason
Active Members
Reporting Period: May 2016
Effective Date: June 2016

SUMMARY

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Capital						
90 Day Grace Period	3	8	3	58	25	97
Outside 90 Day Grace Period	2	13	6	27	8	56
Gulf						
90 Day Grace Period	3	8	2	12	29	54
Outside 90 Day Grace Period	4	12	3	13	21	53
North						
90 Day Grace Period	1	11	10	30	17	69
Outside 90 Day Grace Period	4	11	6	31	9	61
South Central						
90 Day Grace Period	5	19	7	73	31	135
Outside 90 Day Grace Period	4	14	0	47	13	78
Total Transfers	26	96	37	291	153	603

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	12	46	22	173	102	355
Outside 90 Day Grace Period	14	50	15	118	51	248
Total Transfers	26	96	37	291	153	603

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN HEALTHY LOUISIANA/TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Grace Period	10	36	18	150	94	308
Member requests to be assigned to the same Plan as family members	2	2	0	4	6	14
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	8	4	19	2	33
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	12	46	22	173	102	355

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
2. STAYED IN HEALTHY LOUISIANA/TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
90 Day Grace Period	0	0	0	0	0	0
Member requests to be assigned to the same Plan as family members	14	50	15	118	51	248
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	14	50	15	118	51	248

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

DETAILS

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	3	8	3	58	25	97
Member requests to be assigned to the same Plan as family members	2	9	6	22	8	47
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	4	0	5	0	9
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	5	21	9	85	33	153

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	3	8	2	12	29	54
Member requests to be assigned to the same Plan as family members	4	6	3	11	21	45
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	6	0	2	0	8
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	7	20	5	25	50	107

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA		Total Transfers
				Healthcare Connections	United Healthcare	
Region - North						
90 Day Enrollment Grace Period	1	11	10	30	17	69
Member requests to be assigned to the same Plan as family members	4	6	6	27	9	52
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	5	0	4	0	9
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	5	22	16	61	26	130

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	5	19	7	73	31	135
Member requests to be assigned to the same Plan as family members	4	6	0	40	13	63
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	8	0	7	0	15
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	9	33	7	120	44	213

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.