



**Healthy Louisiana**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: October 2016**  
**Effective Date: November 2016**

**SUMMARY**

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	23	74	29	144	115	<b>385</b>
Outside 90 Day Grace Period	0	4	1	10	7	<b>22</b>
<b>Gulf</b>						
90 Day Grace Period	20	37	27	55	113	<b>252</b>
Outside 90 Day Grace Period	0	6	2	10	8	<b>26</b>
<b>North</b>						
90 Day Grace Period	10	45	12	107	102	<b>276</b>
Outside 90 Day Grace Period	0	24	2	13	0	<b>39</b>
<b>South Central</b>						
90 Day Grace Period	29	50	23	220	106	<b>428</b>
Outside 90 Day Grace Period	0	17	1	15	1	<b>34</b>
<b>Total Transfers</b>	<b>82</b>	<b>257</b>	<b>97</b>	<b>574</b>	<b>452</b>	<b>1,462</b>

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	82	206	91	526	436	<b>1,341</b>
Outside 90 Day Grace Period	0	51	6	48	16	<b>121</b>
<b>Total Transfers</b>	<b>82</b>	<b>257</b>	<b>97</b>	<b>574</b>	<b>452</b>	<b>1,462</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

## SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN HEALTHY LOUISIANA/TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	81	192	87	498	415	<b>1,273</b>
Member requests to be assigned to the same Plan as family members	1	9	2	11	14	<b>37</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	5	2	17	7	<b>31</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total For Cause Transfers</b>	<b>82</b>	<b>206</b>	<b>91</b>	<b>526</b>	<b>436</b>	<b>1,341</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>2. STAYED IN HEALTHY LOUISIANA/TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	0	0	0	0	0	0
Member requests to be assigned to the same Plan as family members	0	51	6	48	16	121
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by LDH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>0</b>	<b>51</b>	<b>6</b>	<b>48</b>	<b>16</b>	<b>121</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

**DETAILS**

<b>Transfer Region Description</b>	<b>Aetna</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	23	74	29	144	115	<b>385</b>
Member requests to be assigned to the same Plan as family members	0	4	1	10	7	<b>22</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>23</b>	<b>78</b>	<b>30</b>	<b>154</b>	<b>122</b>	<b>407</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	20	37	27	55	113	252
Member requests to be assigned to the same Plan as family members	0	6	2	10	8	26
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by LDH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region Gulf</b>	<b>20</b>	<b>43</b>	<b>29</b>	<b>65</b>	<b>121</b>	<b>278</b>

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Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	10	45	12	107	102	<b>276</b>
Member requests to be assigned to the same Plan as family members	0	24	2	13	0	<b>39</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region North</b>	<b>10</b>	<b>69</b>	<b>14</b>	<b>120</b>	<b>102</b>	<b>315</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	29	50	23	220	106	<b>428</b>
Member requests to be assigned to the same Plan as family members	0	17	1	15	1	<b>34</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region South Central</b>	<b>29</b>	<b>67</b>	<b>24</b>	<b>235</b>	<b>107</b>	<b>462</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.