



**Healthy Louisiana**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: July 2017**  
**Effective: August 2017**

**SUMMARY**

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	5	33	16	75	58	<b>187</b>
Outside 90 Day Grace Period	1	1	1	7	5	<b>15</b>
<b>Gulf</b>						
90 Day Grace Period	12	15	8	51	58	<b>144</b>
Outside 90 Day Grace Period	3	3	4	7	9	<b>26</b>
<b>North</b>						
90 Day Grace Period	11	17	4	55	54	<b>141</b>
Outside 90 Day Grace Period	0	0	1	11	3	<b>15</b>
<b>South Central</b>						
90 Day Grace Period	9	33	10	127	42	<b>221</b>
Outside 90 Day Grace Period	0	3	0	14	8	<b>25</b>
<b>Total Transfers</b>	<b>41</b>	<b>105</b>	<b>44</b>	<b>347</b>	<b>237</b>	<b>774</b>

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	37	98	38	308	212	<b>693</b>
Outside 90 Day Grace Period	4	7	6	39	25	<b>81</b>
<b>Total Transfers</b>	<b>41</b>	<b>105</b>	<b>44</b>	<b>347</b>	<b>237</b>	<b>774</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

## SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfer
<b>1.STAYED IN HEALTHY LOUISIANA /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	36	97	38	305	207	<b>683</b>
Members Requests to be assigned to the same plan as family members	0	0	0	2	3	<b>5</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	1	1	0	1	2	<b>5</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total For Cause Transfers</b>	<b>37</b>	<b>98</b>	<b>38</b>	<b>308</b>	<b>212</b>	<b>693</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfer
<b>2.STAYED IN HEALTHY LOUISIANA /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	4	7	6	39	25	81
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>4</b>	<b>7</b>	<b>6</b>	<b>39</b>	<b>25</b>	<b>81</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

**DETAILS**

<b>Transfer Region Description</b>	<b>Aetna</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfer</b>
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	5	33	16	75	58	<b>187</b>
Members Requests to be assigned to the same plan as family members	1	1	1	7	5	<b>15</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>6</b>	<b>34</b>	<b>17</b>	<b>82</b>	<b>63</b>	<b>202</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfer
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	12	15	8	51	58	144
Members Requests to be assigned to the same plan as family members	3	3	4	7	9	26
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region Gulf</b>	<b>15</b>	<b>18</b>	<b>12</b>	<b>58</b>	<b>67</b>	<b>170</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfer
<b>Region - North</b>						
90 Day Enrollment Grace Period	11	17	4	55	54	141
Members Requests to be assigned to the same plan as family members	0	0	1	11	3	15
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region North</b>	<b>11</b>	<b>17</b>	<b>5</b>	<b>66</b>	<b>57</b>	<b>156</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfer
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	9	33	10	127	42	221
Members Requests to be assigned to the same plan as family members	0	3	0	14	8	25
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region South Central</b>	<b>9</b>	<b>36</b>	<b>10</b>	<b>141</b>	<b>50</b>	<b>246</b>

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