



**Healthy Louisiana**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: June 2017**  
**Effective Date: July 2017**

**SUMMARY**

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	17	35	16	84	48	<b>200</b>
Outside 90 Day Grace Period	1	12	6	22	20	<b>61</b>
<b>Gulf</b>						
90 Day Grace Period	24	11	17	31	60	<b>143</b>
Outside 90 Day Grace Period	1	14	2	21	26	<b>64</b>
<b>North</b>						
90 Day Grace Period	7	26	10	39	34	<b>116</b>
Outside 90 Day Grace Period	5	6	16	33	31	<b>91</b>
<b>South Central</b>						
90 Day Grace Period	3	20	13	121	62	<b>219</b>
Outside 90 Day Grace Period	2	14	14	47	15	<b>92</b>
<b>Total Transfers</b>	<b>60</b>	<b>138</b>	<b>94</b>	<b>398</b>	<b>296</b>	<b>986</b>

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	51	92	56	275	204	<b>678</b>
Outside 90 Day Grace Period	9	46	38	123	92	<b>308</b>
<b>Total Transfers</b>	<b>60</b>	<b>138</b>	<b>94</b>	<b>398</b>	<b>296</b>	<b>986</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

## SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1.STAYED IN HEALTHY LOUISIANA /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	48	90	51	268	198	<b>655</b>
Members Requests to be assigned to the same plan as family members	1	1	5	6	5	<b>18</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	2	1	0	1	1	<b>5</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total For Cause Transfers</b>	<b>51</b>	<b>92</b>	<b>56</b>	<b>275</b>	<b>204</b>	<b>678</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>2.STAYED IN HEALTHY LOUISIANA /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	9	46	36	123	92	306
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>9</b>	<b>46</b>	<b>36</b>	<b>123</b>	<b>92</b>	<b>306</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

**DETAILS**

<b>Transfer Region Description</b>	<b>Aetna</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	17	35	16	84	48	<b>200</b>
Members Requests to be assigned to the same plan as family members	1	12	6	22	20	<b>61</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>18</b>	<b>47</b>	<b>22</b>	<b>106</b>	<b>68</b>	<b>261</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	24	11	17	31	60	<b>143</b>
Members Requests to be assigned to the same plan as family members	1	14	2	21	26	<b>64</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Gulf</b>	<b>25</b>	<b>25</b>	<b>19</b>	<b>52</b>	<b>86</b>	<b>207</b>

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Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	7	26	10	39	34	116
Members Requests to be assigned to the same plan as family members	5	6	16	33	31	91
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region North</b>	<b>12</b>	<b>32</b>	<b>26</b>	<b>72</b>	<b>65</b>	<b>207</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	3	20	13	121	62	<b>219</b>
Members Requests to be assigned to the same plan as family members	2	14	14	47	15	<b>92</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region South Central</b>	<b>5</b>	<b>34</b>	<b>27</b>	<b>168</b>	<b>77</b>	<b>311</b>

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