



Healthy Louisiana
Plan Change Request by Reason
Active Members
Reporting Period: May 2017
Effective Date: June 2017
SUMMARY

Region/Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Capital						
90 Day Grace Period	11	34	12	90	72	219
Outside 90 Day Grace Period	0	14	3	30	10	57
Gulf						
90 Day Grace Period	16	16	15	36	87	170
Outside 90 Day Grace Period	2	23	0	16	27	68
North						
90 Day Grace Period	18	19	9	53	64	163
Outside 90 Day Grace Period	0	13	2	33	11	59
South Central						
90 Day Grace Period	15	31	23	147	50	266
Outside 90 Day Grace Period	0	23	3	36	10	72
Total Transfers	62	173	67	441	331	1,074

Transfer	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	60	100	59	326	273	818
Outside 90 Day Grace Period	2	73	8	115	58	256
Total Transfers	62	173	67	441	331	1,074

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

SUMMARY

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN HEALTHY LOUISIANA/TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Grace Period	58	84	57	308	268	775
Member requests to be assigned to the same Plan as family members	2	0	1	6	3	12
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	16	1	12	2	31
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	60	100	59	326	273	818

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
2. STAYED IN HEALTHY LOUISIANA/TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD						
90 Day Grace Period	0	0	0	0	0	0
Member requests to be assigned to the same Plan as family members	2	73	8	115	58	256
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	2	73	8	115	58	256

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

DETAILS

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	11	34	12	90	72	219
Member requests to be assigned to the same Plan as family members	0	14	3	30	10	57
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	11	48	15	120	82	276

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	16	16	15	36	87	170
Member requests to be assigned to the same Plan as family members	2	23	0	16	27	68
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	18	39	15	52	114	238

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - North						
90 Day Enrollment Grace Period	18	19	9	53	64	163
Member requests to be assigned to the same Plan as family members	0	13	2	33	11	59
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	18	32	11	86	75	222

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	Amerigroup	AmeriHealth Caritas	LA Healthcare Connections	United Healthcare	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	15	31	23	147	50	266
Member requests to be assigned to the same Plan as family members	0	23	3	36	10	72
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by LDH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	15	54	26	183	60	338

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.