



**Healthy Louisiana**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: October 2017**  
**Effective: November 2017**

**SUMMARY**

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	18	19	36	70	32	175
Outside 90 Day Grace Period	3	5	15	37	21	81
<b>Gulf</b>						
90 Day Grace Period	10	8	36	31	48	133
Outside 90 Day Grace Period	1	7	13	16	17	54
<b>North</b>						
90 Day Grace Period	5	2	34	45	38	124
Outside 90 Day Grace Period	1	6	14	39	29	89
<b>South Central</b>						
90 Day Grace Period	9	9	30	103	40	191
Outside 90 Day Grace Period	1	2	20	51	16	90
<b>Total Transfers</b>	<b>48</b>	<b>58</b>	<b>198</b>	<b>392</b>	<b>241</b>	<b>937</b>

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	42	38	136	249	158	623
Outside 90 Day Grace Period	6	20	62	143	83	314
<b>Total Transfers</b>	<b>48</b>	<b>58</b>	<b>198</b>	<b>392</b>	<b>241</b>	<b>937</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

## SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	38	37	128	233	150	<b>586</b>
Members Requests to be assigned to the same plan as family members	3	1	7	15	8	<b>34</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	1	0	1	1	0	<b>3</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total For Cause Transfers</b>	<b>42</b>	<b>38</b>	<b>136</b>	<b>249</b>	<b>158</b>	<b>623</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>2. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	6	20	62	143	83	314
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>6</b>	<b>20</b>	<b>62</b>	<b>143</b>	<b>83</b>	<b>314</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	18	19	36	70	32	175
Members Requests to be assigned to the same plan as family members	3	5	15	37	21	81
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region Capital</b>	<b>21</b>	<b>24</b>	<b>51</b>	<b>107</b>	<b>53</b>	<b>256</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	10	8	36	31	48	133
Members Requests to be assigned to the same plan as family members	1	7	13	16	17	54
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region Gulf</b>	<b>11</b>	<b>15</b>	<b>49</b>	<b>47</b>	<b>65</b>	<b>187</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	5	2	34	45	38	<b>124</b>
Members Requests to be assigned to the same plan as family members	1	6	14	39	29	<b>89</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region North</b>	<b>6</b>	<b>8</b>	<b>48</b>	<b>84</b>	<b>67</b>	<b>213</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	9	9	30	103	40	191
Members Requests to be assigned to the same plan as family members	1	2	20	51	16	90
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region South Central</b>	<b>10</b>	<b>11</b>	<b>50</b>	<b>154</b>	<b>56</b>	<b>281</b>

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