



Healthy Louisiana
Plan Change Request by Reason
Active Members
Reporting Period: April 2018
Effective: May 2018

SUMMARY

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Capital						
90 Day Grace Period	7	6	49	70	48	180
Outside 90 Day Grace Period	6	43	97	33	60	239
Gulf						
90 Day Grace Period	8	13	37	15	47	120
Outside 90 Day Grace Period	6	12	31	14	42	105
North						
90 Day Grace Period	4	5	31	18	24	82
Outside 90 Day Grace Period	2	6	33	40	24	105
South Central						
90 Day Grace Period	9	19	38	63	51	180
Outside 90 Day Grace Period	8	35	83	21	81	228
Total Transfers	50	139	399	274	377	1,239

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	28	43	155	166	170	562
Outside 90 Day Grace Period	22	96	244	108	207	677
Total Transfers	50	139	399	274	377	1,239

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Grace Period	27	39	133	160	159	518
Members Requests to be assigned to the same plan as family members	0	2	1	0	2	5
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	1	15	6	2	24
Special Circumstances as approved by LDH	1	1	6	0	7	15
To implement the decision of a hearing officer	0	0	0	0	0	0
Total for Cause Transfers	28	43	155	166	170	562

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
2. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	7	17	37	48	68	177
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	1	1	60	59	3	124
Special Circumstances as approved by LDH	14	78	147	1	136	376
To implement the decision of a hearing officer	0	0	0	0	0	0
Total for Cause Transfers	22	96	244	108	207	677

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	7	6	49	70	48	180
Members Requests to be assigned to the same plan as family members	3	6	14	14	18	55
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	18	19	0	37
Special Circumstances as approved by LDH	3	37	65	0	42	147
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	13	49	146	103	108	419

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	8	13	37	15	47	120
Members Requests to be assigned to the same plan as family members	2	3	2	6	23	36
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	1	1	13	8	0	23
Special Circumstances as approved by LDH	3	8	16	0	19	46
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	14	25	68	29	89	225

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - North						
90 Day Enrollment Grace Period	4	5	31	18	24	82
Members Requests to be assigned to the same plan as family members	2	3	6	15	19	45
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	16	24	1	41
Special Circumstances as approved by LDH	0	3	11	1	4	19
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	6	11	64	58	48	187

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	9	19	38	63	51	180
Members Requests to be assigned to the same plan as family members	0	5	15	13	8	41
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	13	8	2	23
Special Circumstances as approved by LDH	8	30	55	0	71	164
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	17	54	121	84	132	408

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