



**Healthy Louisiana**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: August 2018**  
**Effective: September 2018**

**SUMMARY**

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	22	41	61	99	65	<b>288</b>
Outside 90 Day Grace Period	10	28	44	26	42	<b>150</b>
<b>Gulf</b>						
90 Day Grace Period	17	24	55	46	102	<b>244</b>
Outside 90 Day Grace Period	12	17	45	28	57	<b>159</b>
<b>North</b>						
90 Day Grace Period	12	29	41	63	62	<b>207</b>
Outside 90 Day Grace Period	11	18	54	36	19	<b>138</b>
<b>South Central</b>						
90 Day Grace Period	22	23	99	178	80	<b>402</b>
Outside 90 Day Grace Period	7	13	38	62	24	<b>144</b>
<b>Total Transfers</b>	<b>113</b>	<b>193</b>	<b>437</b>	<b>538</b>	<b>451</b>	<b>1,732</b>

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	73	117	256	386	309	<b>1,141</b>
Outside 90 Day Grace Period	40	76	181	152	142	<b>591</b>
<b>Total Transfers</b>	<b>113</b>	<b>193</b>	<b>437</b>	<b>538</b>	<b>451</b>	<b>1,732</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

## SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1.STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	64	106	235	363	292	<b>1,060</b>
Members Requests to be assigned to the same plan as family members	0	0	4	1	6	<b>11</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	7	6	7	19	8	<b>47</b>
Special Circumstances as approved by LDH	2	5	10	3	3	<b>23</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total For Cause Transfers</b>	<b>73</b>	<b>117</b>	<b>256</b>	<b>386</b>	<b>309</b>	<b>1,141</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>2.STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	22	52	74	83	85	316
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	1	3	39	32	2	77
Special Circumstances as approved by LDH	17	21	68	37	55	198
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>40</b>	<b>76</b>	<b>181</b>	<b>152</b>	<b>142</b>	<b>591</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	22	41	61	99	65	<b>288</b>
Members Requests to be assigned to the same plan as family members	5	18	18	9	21	<b>71</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	1	0	13	8	0	<b>22</b>
Special Circumstances as approved by LDH	4	10	13	9	21	<b>57</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>32</b>	<b>69</b>	<b>105</b>	<b>125</b>	<b>107</b>	<b>438</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	17	24	55	46	102	<b>244</b>
Members Requests to be assigned to the same plan as family members	8	11	19	16	37	<b>91</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	1	7	9	2	<b>19</b>
Special Circumstances as approved by LDH	4	5	19	3	18	<b>49</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Gulf</b>	<b>29</b>	<b>41</b>	<b>100</b>	<b>74</b>	<b>159</b>	<b>403</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	12	29	41	63	62	<b>207</b>
Members Requests to be assigned to the same plan as family members	6	13	22	20	12	<b>73</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	2	12	7	0	<b>21</b>
Special Circumstances as approved by LDH	5	3	20	9	7	<b>44</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region North</b>	<b>23</b>	<b>47</b>	<b>95</b>	<b>99</b>	<b>81</b>	<b>345</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	22	23	99	178	80	<b>402</b>
Members Requests to be assigned to the same plan as family members	3	10	15	38	15	<b>81</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	7	8	0	<b>15</b>
Special Circumstances as approved by LDH	4	3	16	16	9	<b>48</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region South Central</b>	<b>29</b>	<b>36</b>	<b>137</b>	<b>240</b>	<b>104</b>	<b>546</b>

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