



Healthy Louisiana
Plan Change Request by Reason
Active Members
Reporting Period: December 2018
Effective: January 2019

SUMMARY

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Capital						
90 Day Grace Period	9	11	48	76	55	199
Outside 90 Day Grace Period	4	1	2	9	0	16
Gulf						
90 Day Grace Period	18	7	45	20	38	128
Outside 90 Day Grace Period	0	0	4	2	0	6
North						
90 Day Grace Period	13	8	27	23	40	111
Outside 90 Day Grace Period	8	5	10	3	0	26
South Central						
90 Day Grace Period	9	12	27	100	21	169
Outside 90 Day Grace Period	7	4	29	41	0	81
Total Transfers	68	48	192	274	154	736

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	49	38	147	219	154	607
Outside 90 Day Grace Period	19	10	45	55	0	129
Total Transfers	68	48	192	274	154	736

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Grace Period	48	38	140	214	152	592
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	0
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	1	0	5	4	2	12
Special Circumstances as approved by LDH	0	0	2	1	0	3
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	49	38	147	219	154	607

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
2. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	0
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	1	0	0	1
Other Transfer Reasons	0	0	9	12	0	21
Special Circumstances as approved by LDH	19	10	35	43	0	107
To implement the decision of a hearing officer	0	0	0	0	0	0
Total for Cause Transfers	19	10	45	55	0	129

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	9	11	48	76	55	199
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	0
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	1	7	0	8
Special Circumstances as approved by LDH	4	1	1	2	0	8
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	13	12	50	85	55	215

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	18	7	45	20	38	128
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	0
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	4	2	0	6
Special Circumstances as approved by LDH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	18	7	49	22	38	134

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - North						
90 Day Enrollment Grace Period	13	8	27	23	40	111
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	0
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	1	0	0	1
Other Transfer Reasons	0	0	3	2	0	5
Special Circumstances as approved by LDH	8	5	6	1	0	20
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	21	13	37	26	40	137

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	9	12	27	100	21	169
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	0
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	1	1	0	2
Special Circumstances as approved by LDH	7	4	28	40	0	79
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	16	16	56	141	21	250

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