



**Healthy Louisiana
Plan Change Request by Reason
Active Members
Reporting Period: June 2018
Effective: July 2018**

SUMMARY

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Capital						
90 Day Grace Period	28	18	75	83	67	271
Outside 90 Day Grace Period	4	13	41	23	59	140
Gulf						
90 Day Grace Period	15	30	42	46	72	205
Outside 90 Day Grace Period	11	12	35	10	62	130
North						
90 Day Grace Period	9	17	70	52	44	192
Outside 90 Day Grace Period	8	10	56	27	41	142
South Central						
90 Day Grace Period	17	24	63	167	62	333
Outside 90 Day Grace Period	5	13	73	35	25	151
Total Transfers	97	137	455	443	432	1,564

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	69	89	250	348	245	1,001
Outside 90 Day Grace Period	28	48	205	95	187	563
Total Transfers	97	137	455	443	432	1,564

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
1. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Grace Period	64	82	235	335	224	940
Members Requests to be assigned to the same plan as family members	0	1	3	3	5	12
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	3	1	5	10	4	23
Special Circumstances as approved by LDH	2	5	7	0	12	26
To implement the decision of a hearing officer	0	0	0	0	0	0
Total for Cause Transfers	69	89	250	348	245	1,001

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
2. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	8	21	42	45	49	165
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	48	50	1	99
Special Circumstances as approved by LDH	20	27	115	0	137	299
To implement the decision of a hearing officer	0	0	0	0	0	0
Total for Cause Transfers	28	48	205	95	187	563

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	28	18	75	83	67	271
Members Requests to be assigned to the same plan as family members	1	2	8	9	16	36
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	10	14	0	24
Special Circumstances as approved by LDH	3	11	23	0	43	80
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	32	31	116	106	126	411

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	15	30	42	46	72	205
Members Requests to be assigned to the same plan as family members	6	6	12	3	15	42
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	9	7	0	16
Special Circumstances as approved by LDH	5	6	14	0	47	72
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	26	42	77	56	134	335

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - North						
90 Day Enrollment Grace Period	9	17	70	52	44	192
Members Requests to be assigned to the same plan as family members	1	5	15	13	13	47
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	12	14	1	27
Special Circumstances as approved by LDH	7	5	29	0	27	68
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	17	27	126	79	85	334

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	17	24	63	167	62	333
Members Requests to be assigned to the same plan as family members	0	8	7	20	5	40
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	17	15	0	32
Special Circumstances as approved by LDH	5	5	49	0	20	79
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	22	37	136	202	87	484

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