



Healthy Louisiana
Plan Change Request by Reason
Active Members
Reporting Period: May 2018
Effective: June 2018

SUMMARY

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Capital						
90 Day Grace Period	20	25	66	99	87	297
Outside 90 Day Grace Period	13	43	116	36	87	295
Gulf						
90 Day Grace Period	14	24	69	37	62	206
Outside 90 Day Grace Period	36	49	94	15	121	315
North						
90 Day Grace Period	22	17	61	38	65	203
Outside 90 Day Grace Period	27	43	136	34	138	378
South Central						
90 Day Grace Period	16	21	71	122	60	290
Outside 90 Day Grace Period	28	61	259	30	113	491
Total Transfers	176	283	872	411	733	2,475

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	72	87	267	296	274	996
Outside 90 Day Grace Period	104	196	605	115	459	1,479
Total Transfers	176	283	872	411	733	2,475

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
1.STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Grace Period	68	77	231	288	240	904
Members Requests to be assigned to the same plan as family members	1	0	1	1	2	5
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	2	2	11	7	5	27
Special Circumstances as approved by LDH	1	8	24	0	27	60
To implement the decision of a hearing officer	0	0	0	0	0	0
Total for Cause Transfers	72	87	267	296	274	996

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
2.STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	0	16	36	43	33	128
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	1	67	72	4	144
Special Circumstances as approved by LDH	104	179	502	0	422	1,207
To implement the decision of a hearing officer	0	0	0	0	0	0
Total for Cause Transfers	104	196	605	115	459	1,479

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Capital						
90 Day Enrollment Grace Period	20	25	66	99	87	297
Members Requests to be assigned to the same plan as family members	0	0	6	19	6	31
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	19	17	2	38
Special Circumstances as approved by LDH	13	43	91	0	79	226
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Capital	33	68	182	135	174	592

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - Gulf						
90 Day Enrollment Grace Period	14	24	69	37	62	206
Members Requests to be assigned to the same plan as family members	0	8	10	4	10	32
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	9	11	0	20
Special Circumstances as approved by LDH	36	41	75	0	111	263
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region Gulf	50	73	163	52	183	521

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - North						
90 Day Enrollment Grace Period	22	17	61	38	65	203
Members Requests to be assigned to the same plan as family members	0	3	5	9	9	26
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	19	25	2	46
Special Circumstances as approved by LDH	27	40	112	0	127	306
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region North	49	60	197	72	203	581

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
Region - South Central						
90 Day Enrollment Grace Period	16	21	71	122	60	290
Members Requests to be assigned to the same plan as family members	0	5	15	11	8	39
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	1	20	19	0	40
Special Circumstances as approved by LDH	28	55	224	0	105	412
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers Region South Central	44	82	330	152	173	781

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