



**Healthy Louisiana**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: October 2018**  
**Effective: November 2018**

**SUMMARY**

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	16	24	53	87	53	<b>233</b>
Outside 90 Day Grace Period	4	3	36	31	14	<b>88</b>
<b>Gulf</b>						
90 Day Grace Period	10	16	47	36	64	<b>173</b>
Outside 90 Day Grace Period	7	9	20	10	16	<b>62</b>
<b>North</b>						
90 Day Grace Period	12	27	50	41	33	<b>163</b>
Outside 90 Day Grace Period	6	6	31	22	20	<b>85</b>
<b>South Central</b>						
90 Day Grace Period	9	18	89	131	35	<b>282</b>
Outside 90 Day Grace Period	3	8	24	28	7	<b>70</b>
<b>Total Transfers</b>	<b>67</b>	<b>111</b>	<b>350</b>	<b>386</b>	<b>242</b>	<b>1,156</b>

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	47	85	239	295	185	<b>851</b>
Outside 90 Day Grace Period	20	26	111	91	57	<b>305</b>
<b>Total Transfers</b>	<b>67</b>	<b>111</b>	<b>350</b>	<b>386</b>	<b>242</b>	<b>1,156</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

## SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	45	80	227	281	178	<b>811</b>
Members Requests to be assigned to the same plan as family members	0	3	1	1	5	<b>10</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	2	2	11	13	2	<b>30</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total for Cause Transfers</b>	<b>47</b>	<b>85</b>	<b>239</b>	<b>295</b>	<b>185</b>	<b>851</b>

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Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>2. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	20	25	76	51	51	223
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	35	36	2	73
Special Circumstances as approved by LDH	0	1	0	4	4	9
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total for Cause Transfers</b>	<b>20</b>	<b>26</b>	<b>111</b>	<b>91</b>	<b>57</b>	<b>305</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	16	24	53	87	53	<b>233</b>
Members Requests to be assigned to the same plan as family members	4	2	17	20	13	<b>56</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	19	11	0	<b>30</b>
Special Circumstances as approved by LDH	0	1	0	0	1	<b>2</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>20</b>	<b>27</b>	<b>89</b>	<b>118</b>	<b>67</b>	<b>321</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	10	16	47	36	64	<b>173</b>
Members Requests to be assigned to the same plan as family members	7	9	12	3	13	<b>44</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	8	6	0	<b>14</b>
Special Circumstances as approved by LDH	0	0	0	1	3	<b>4</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Gulf</b>	<b>17</b>	<b>25</b>	<b>67</b>	<b>46</b>	<b>80</b>	<b>235</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	12	27	50	41	33	<b>163</b>
Members Requests to be assigned to the same plan as family members	6	6	23	11	18	<b>64</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	8	11	2	<b>21</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region North</b>	<b>18</b>	<b>33</b>	<b>81</b>	<b>63</b>	<b>53</b>	<b>248</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	9	18	89	131	35	<b>282</b>
Members Requests to be assigned to the same plan as family members	3	8	24	17	7	<b>59</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	8	0	<b>8</b>
Special Circumstances as approved by LDH	0	0	0	3	0	<b>3</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region South Central</b>	<b>12</b>	<b>26</b>	<b>113</b>	<b>159</b>	<b>42</b>	<b>352</b>

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