



**Healthy Louisiana**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: September 2018**  
**Effective: October 2018**

**SUMMARY**

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	10	28	44	84	62	<b>228</b>
Outside 90 Day Grace Period	2	5	23	24	31	<b>85</b>
<b>Gulf</b>						
90 Day Grace Period	19	26	41	33	59	<b>178</b>
Outside 90 Day Grace Period	5	6	27	23	23	<b>84</b>
<b>North</b>						
90 Day Grace Period	10	26	39	52	49	<b>176</b>
Outside 90 Day Grace Period	4	6	22	25	13	<b>70</b>
<b>South Central</b>						
90 Day Grace Period	21	18	52	136	48	<b>275</b>
Outside 90 Day Grace Period	4	14	19	32	17	<b>86</b>
<b>Total Transfers</b>	<b>75</b>	<b>129</b>	<b>267</b>	<b>409</b>	<b>302</b>	<b>1,182</b>

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	60	98	176	305	218	<b>857</b>
Outside 90 Day Grace Period	15	31	91	104	84	<b>325</b>
<b>Total Transfers</b>	<b>75</b>	<b>129</b>	<b>267</b>	<b>409</b>	<b>302</b>	<b>1,182</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

## SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	56	93	170	288	209	<b>816</b>
Members Requests to be assigned to the same plan as family members	2	1	1	7	5	<b>16</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	2	4	5	10	4	<b>25</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total for Cause Transfers</b>	<b>60</b>	<b>98</b>	<b>176</b>	<b>305</b>	<b>218</b>	<b>857</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>2. STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	15	30	64	86	84	279
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	25	18	0	43
Special Circumstances as approved by LDH	0	0	2	0	0	2
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total for Cause Transfers</b>	<b>15</b>	<b>30</b>	<b>91</b>	<b>104</b>	<b>84</b>	<b>324</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	10	28	44	84	62	<b>228</b>
Members Requests to be assigned to the same plan as family members	2	5	13	22	31	<b>73</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	8	2	0	<b>10</b>
Special Circumstances as approved by LDH	0	0	2	0	0	<b>2</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>12</b>	<b>33</b>	<b>67</b>	<b>108</b>	<b>93</b>	<b>313</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	19	26	41	33	59	<b>178</b>
Members Requests to be assigned to the same plan as family members	5	6	24	19	23	<b>77</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	3	4	0	<b>7</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Gulf</b>	<b>24</b>	<b>32</b>	<b>68</b>	<b>56</b>	<b>82</b>	<b>262</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	10	26	39	52	49	<b>176</b>
Members Requests to be assigned to the same plan as family members	4	6	17	20	13	<b>60</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	5	5	0	<b>10</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region North</b>	<b>14</b>	<b>32</b>	<b>61</b>	<b>77</b>	<b>62</b>	<b>246</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	21	18	52	136	48	<b>275</b>
Members Requests to be assigned to the same plan as family members	4	13	10	25	17	<b>69</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	9	7	0	<b>16</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region South Central</b>	<b>25</b>	<b>31</b>	<b>71</b>	<b>168</b>	<b>65</b>	<b>360</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.