



**Healthy Louisiana**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: January 2019**  
**Effective: February 2019**

**SUMMARY**

Region/Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Capital</b>						
90 Day Grace Period	16	20	73	84	68	261
Outside 90 Day Grace Period	0	0	6	0	0	6
<b>Gulf</b>						
90 Day Grace Period	20	29	38	34	74	195
Outside 90 Day Grace Period	0	0	2	2	0	4
<b>North</b>						
90 Day Grace Period	10	15	51	39	55	170
Outside 90 Day Grace Period	0	0	5	3	0	8
<b>South Central</b>						
90 Day Grace Period	15	14	60	148	58	295
Outside 90 Day Grace Period	0	0	5	6	0	11
<b>Total Transfers</b>	<b>61</b>	<b>78</b>	<b>240</b>	<b>316</b>	<b>255</b>	<b>950</b>

Transfer	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	61	78	222	305	255	921
Outside 90 Day Grace Period	0	0	18	11	0	29
<b>Total Transfers</b>	<b>61</b>	<b>78</b>	<b>240</b>	<b>316</b>	<b>255</b>	<b>950</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

## SUMMARY

Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN Healthy Louisiana / TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	56	72	214	298	245	<b>885</b>
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	<b>0</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	5	6	8	7	10	<b>36</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total For Cause Transfers</b>	<b>61</b>	<b>78</b>	<b>222</b>	<b>305</b>	<b>255</b>	<b>921</b>

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Transfer Reason Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>2.STAYED IN Healthy Louisiana /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD</b>						
90 Day Grace Period	0	0	0	0	0	0
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	0
The member needs related services to be performed at the same time	0	0	1	0	0	1
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	1	0	0	1
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	2	1	0	3
Other Transfer Reasons	0	0	14	8	0	22
Special Circumstances as approved by LDH	0	0	0	2	0	2
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>0</b>	<b>0</b>	<b>18</b>	<b>11</b>	<b>0</b>	<b>29</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Capital</b>						
90 Day Enrollment Grace Period	16	20	73	84	68	<b>261</b>
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	<b>0</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	1	0	0	<b>1</b>
Other Transfer Reasons	0	0	5	0	0	<b>5</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Capital</b>	<b>16</b>	<b>20</b>	<b>79</b>	<b>84</b>	<b>68</b>	<b>267</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - Gulf</b>						
90 Day Enrollment Grace Period	20	29	38	34	74	<b>195</b>
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	<b>0</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	2	2	0	<b>4</b>
Special Circumstances as approved by LDH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region Gulf</b>	<b>20</b>	<b>29</b>	<b>40</b>	<b>36</b>	<b>74</b>	<b>199</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report.

Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - North</b>						
90 Day Enrollment Grace Period	10	15	51	39	55	<b>170</b>
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	<b>0</b>
The member needs related services to be performed at the same time	0	0	1	0	0	<b>1</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	1	0	0	<b>1</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	1	0	0	<b>1</b>
Other Transfer Reasons	0	0	2	1	0	<b>3</b>
Special Circumstances as approved by LDH	0	0	0	2	0	<b>2</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers Region North</b>	<b>10</b>	<b>15</b>	<b>56</b>	<b>42</b>	<b>55</b>	<b>178</b>

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Transfer Region Description	Aetna	AmeriHealth Caritas	Healthy Blue	LA Healthcare Connections	United Healthcare	Total Transfers
<b>Region - South Central</b>						
90 Day Enrollment Grace Period	15	14	60	148	58	295
Members Requests to be assigned to the same plan as family members	0	0	0	0	0	0
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	1
Other Transfer Reasons	0	0	5	5	0	10
Special Circumstances as approved by LDH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers Region South Central</b>	<b>15</b>	<b>14</b>	<b>65</b>	<b>154</b>	<b>58</b>	<b>306</b>

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