

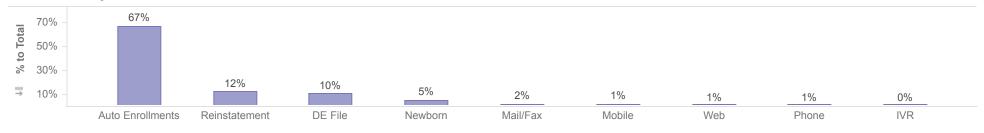
# Healthy Louisiana Enrollment by Dental Plan and Source - Total Active Members and New Members Reporting Month: April 2024 Effective Month: May 2024

**MAXIMUS** 





## **Enrollments by Source**



### Channel

	Member									Member Count
Plan	Auto Enrollments	DE File	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total
DentaQuest	512,064	115,984	1,548	12,937	10,778	40,605	4,591	96,236	8,452	803,195
MCNA	518,079	46,545	5,780	13,367	10,198	34,623	13,433	93,737	9,780	745,542
Total	1,030,143	162,529	7,328	26,304	20,976	75,228	18,024	189,973	18,232	1,548,737

Description: Members who will be disenrolled at the end of the reporting month are not included. Enrollees who gain and lose eligibility during the reporting month are not included.

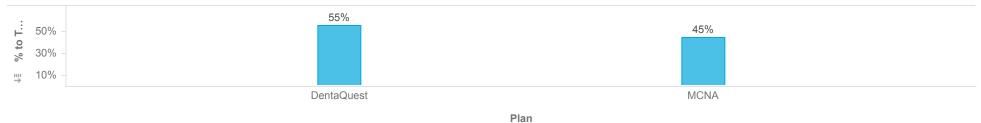
Note: Percentages are rounded to the nearest whole number.



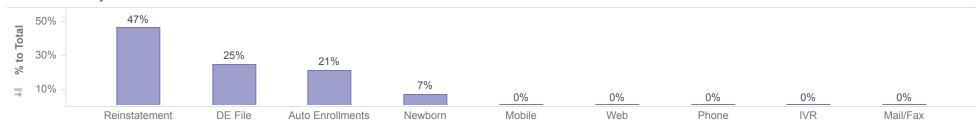
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### **Enrollments by Source**



	Member Count									
Plan	Auto Enrollments	DE File	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total
DentaQuest	4,662	7,588	7	1	82	1,772	9	10,529	29	24,679
MCNA	4,732	3,396	10	0	88	1,400	24	10,251	49	19,950
Total	9,394	10,984	17	1	170	3,172	33	20,780	78	44,629

Channel

Description: Members who transfer plan during the reporting month will only be counted once for the month, regardless of how many times the member transfers during the month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included. Open enrollment transactions are also excluded

Note: Percentages are rounded to the nearest whole number.