

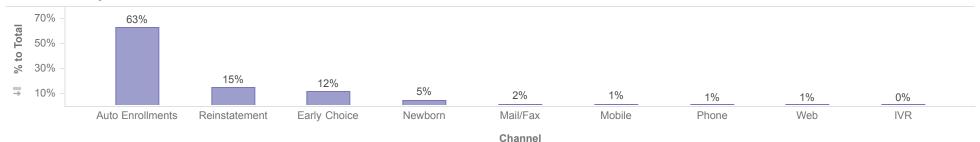
Healthy Louisiana Enrollment by Dental Plan and Source - Total Active Members and New Members Reporting Month: August 2024 Effective Month: September 2024

MAXIMUS





Enrollments by Source



	Member Count										
Plan	Auto Enrollments	Early Choice	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total	
DentaQuest	461,882	123,335	1,348	11,528	9,489	41,234	4,087	113,033	7,363	773,299	
MCNA	466,575	51,303	5,267	12,071	9,200	34,578	12,352	109,258	8,686	709,290	
Total	928,457	174,638	6,615	23,599	18,689	75,812	16,439	222,291	16,049	1,482,589	

Description: Members who will be disenrolled at the end of the reporting month are not included. Enrollees who gain and lose eligibility during the reporting month are not included.

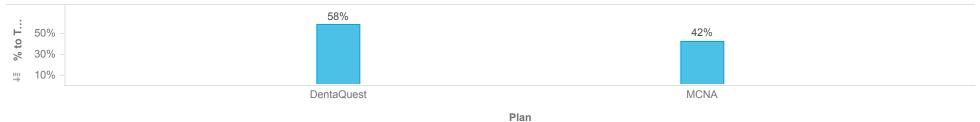
Note: Percentages are rounded to the nearest whole number.



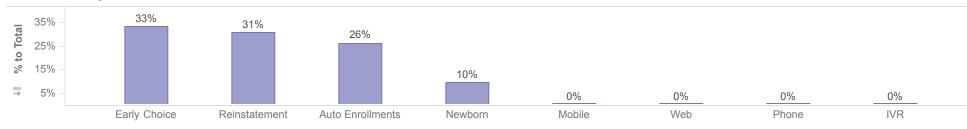
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MAXIMUS





Enrollments by Source



Channel

	Member Count									
Plan	Auto Enrollments	Early Choice	IVR	Mobile	Newborn	Phone	Reinstatement	Web	Total	
DentaQuest	5,770	9,977	9	83	2,360	13	6,957	35	25,204	
MCNA	5,513	4,446	10	77	1,784	28	6,364	34	18,256	
Total	11,283	14,423	19	160	4,144	41	13,321	69	43,460	

Description: Members who transfer plan during the reporting month will only be counted once for the month, regardless of how many times the member transfers during the month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included. Open enrollment transactions are also excluded

Note: Percentages are rounded to the nearest whole number.