

**Effective date April 01, 2012**

	<b>Total</b>	<b>Mail/Fax</b>	<b>IVR</b>	<b>Phone</b>	<b>Web</b>
<b>Total</b>	<b>3,651</b>	<b>589</b>	<b>632</b>	<b>2,158</b>	<b>272</b>
Amerigroup Louisiana, Inc.	480	90	74	276	40
Community Health Solutions	565	72	100	363	30
Fee For Service	23	2	0	21	0
LaCare	786	145	140	453	48
Louisiana Healthcare Connections	596	89	109	368	30
UnitedHealthcare Community Plan	1,201	191	209	677	124

**Effective date June 01, 2012**

	<b>Total</b>	<b>IVR</b>	<b>Phone</b>	<b>Web</b>
<b>Total</b>	<b>221</b>	<b>57</b>	<b>71</b>	<b>93</b>
Amerigroup Louisiana, Inc.	5	1	4	0
Community Health Solutions	60	37	22	1
Fee For Service	1	0	1	0
LaCare	14	6	7	1
Louisiana Healthcare Connections	115	9	19	87
UnitedHealthcare Community Plan	26	4	18	4