

Effective date May 01, 2012

	Total	Mail/Fax	IVR	Phone	Web	Other
Total	352	29	75	227	19	2
Amerigroup Louisiana, Inc.	52	4	13	35	0	0
Community Health Solutions	53	5	13	31	3	1
Fee For Service	3	0	0	3	0	0
LaCare	65	0	13	49	3	0
Louisiana Healthcare Connections	56	5	11	35	4	1
UnitedHealthcare Community Plan	123	15	25	74	9	0

Effective date June 01, 2012

	Total	Mail/Fax	IVR	Phone	Web
Total	306	11	67	157	71
Amerigroup Louisiana, Inc.	20	0	4	15	1
Community Health Solutions	100	8	29	51	12
Fee For Service	7	0	0	7	0
LaCare	32	0	10	21	1
Louisiana Healthcare Connections	89	1	8	32	48
UnitedHealthcare Community Plan	58	2	16	31	9