

Effective date May 01, 2012

	Total	Mail/Fax	IVR	Phone	Web	Other
Total	151	4	33	81	15	18
Amerigroup Louisiana, Inc.	17	0	4	8	1	4
Community Health Solutions	27	0	6	15	2	4
Fee For Service	3	0	0	3	0	0
LaCare	33	2	8	19	2	2
Louisiana Healthcare Connections	15	0	3	8	0	4
UnitedHealthcare Community Plan	56	2	12	28	10	4

Effective date June 01, 2012

	Total	Mail/Fax	IVR	Phone	Web
Total	3,058	347	445	1,712	554
Amerigroup Louisiana, Inc.	391	6	42	316	27
Community Health Solutions	928	328	116	385	99
Fee For Service	32	0	0	32	0
LaCare	369	4	92	231	42
Louisiana Healthcare Connections	668	3	102	302	261
UnitedHealthcare Community Plan	670	6	93	446	125