

Effective date June 01, 2012

	Total	Mail/Fax	IVR	Phone	Web	Other
Total	574	65	87	343	53	26
Amerigroup Louisiana, Inc.	75	10	12	46	6	1
Community Health Solutions	96	13	9	59	8	7
Fee For Service	4	0	0	4	0	0
LaCare	124	16	26	70	4	8
Louisiana Healthcare Connections	111	9	12	75	12	3
UnitedHealthcare Community Plan	164	17	28	89	23	7