

Effective date May 01, 2012

	Total	Mail/Fax	IVR	Phone	Web	Other
Total	517	20	36	133	9	319
Amerigroup Louisiana, Inc.	105	4	5	31	2	63
Community Health Solutions	94	0	9	15	2	68
Fee For Service	1	0	0	1	0	0
LaCare	92	3	4	20	1	64
Louisiana Healthcare Connections	107	5	6	24	2	70
UnitedHealthcare Community Plan	118	8	12	42	2	54

Effective date June 01, 2012

	Total	Mail/Fax	IVR	Phone	Web
Total	1,161	64	155	705	237
Amerigroup Louisiana, Inc.	159	0	13	129	17
Community Health Solutions	298	61	84	133	20
Fee For Service	6	0	0	6	0
LaCare	98	0	18	73	7
Louisiana Healthcare Connections	214	1	23	139	51
UnitedHealthcare Community Plan	386	2	17	225	142