

Effective date April 01, 2012

	Total	Mail/Fax	IVR	Phone	Web
Total	5,490	2,011	821	2,030	628
Amerigroup Louisiana, Inc.	668	296	95	210	67
Community Health Solutions	832	255	140	359	78
Fee For Service	54	25	0	29	0
LaCare	1,200	614	168	317	101
Louisiana Healthcare Connections	817	257	139	341	80
UnitedHealthcare Community Plan	1,919	564	279	774	302

Effective date June 01, 2012

	Total	Mail/Fax	IVR	Phone	Web
Total	90	2	35	51	2
Amerigroup Louisiana, Inc.	7	1	2	4	0
Community Health Solutions	52	0	29	23	0
LaCare	4	0	0	4	0
Louisiana Healthcare Connections	4	0	3	1	0
UnitedHealthcare Community Plan	23	1	1	19	2