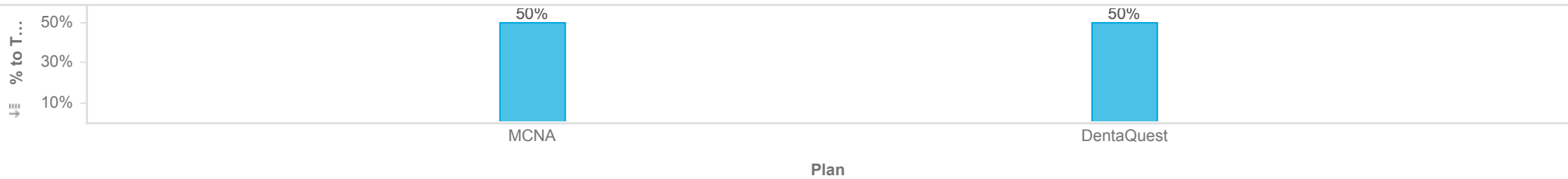




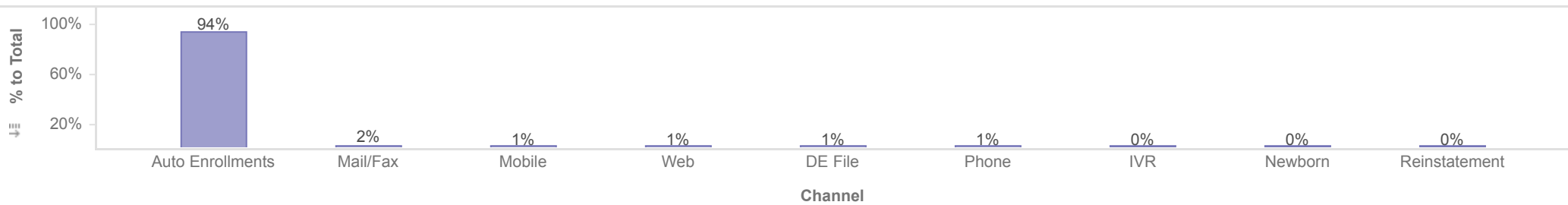
**Healthy Louisiana**  
**Enrollment by Dental Plan and Source - Total Active Members and New Members**  
**Reporting Month: January 2021**  
**Effective Month: February 2021**



**Enrollments by Plan**



**Enrollments by Source**



Metrics	Member Count									
	Auto Enrollments	DE File	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total
DentaQuest	799,750	9,196	1,830	17,970	8,262	1,306	4,345	249	8,088	<b>850,996</b>
MCNA	802,193	3,405	3,359	18,414	8,345	1,242	7,499	280	7,645	<b>852,382</b>
<b>Total</b>	<b>1,601,943</b>	<b>12,601</b>	<b>5,189</b>	<b>36,384</b>	<b>16,607</b>	<b>2,548</b>	<b>11,844</b>	<b>529</b>	<b>15,733</b>	<b>1,703,378</b>

Description: Members who will be disenrolled at the end of the reporting month are not included. Enrollees who gain and lose eligibility during the reporting month are not included.

Note: Percentages are rounded to the nearest whole number.

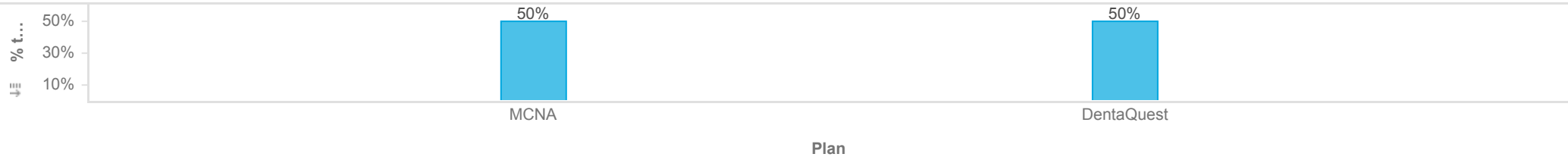
FILTERS (2) | Cancellations Flag 1 (Include) Disenrollment at Month En... (Include)



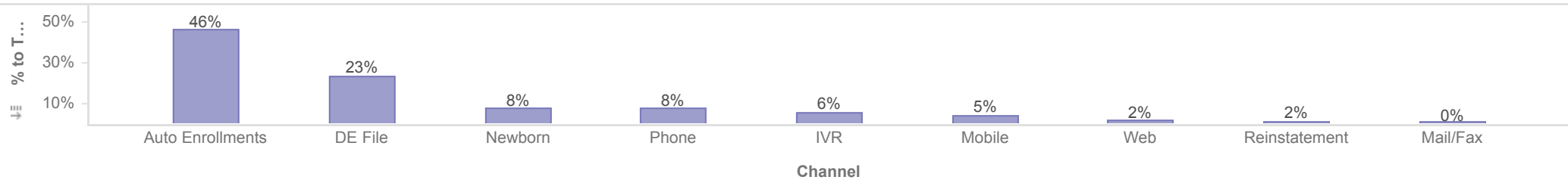
**Healthy Louisiana**  
**Enrollment by Dental Plan and Source - Total Active Members and New Members**  
 Reporting Month: January 2021  
 Effective Month: February 2021



**Enrollments by Plan**



**Enrollments by Source**



Metrics										Member Count	
	Auto Enrollments	DE File	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total	
DentaQuest	6,569	4,763	80	62	627	1,147	110	221	251	<b>13,830</b>	
MCNA	6,263	1,708	1,480	51	651	1,089	2,067	247	356	<b>13,912</b>	
<b>Total</b>	<b>12,832</b>	<b>6,471</b>	<b>1,560</b>	<b>113</b>	<b>1,278</b>	<b>2,236</b>	<b>2,177</b>	<b>468</b>	<b>607</b>	<b>27,742</b>	

Description: Members who transfer plan during the reporting month will only be counted once for the month, regardless of how many times the member transfers during the month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included. Open enrollment transactions are also excluded.  
 Note: Percentages are rounded to the nearest whole number.