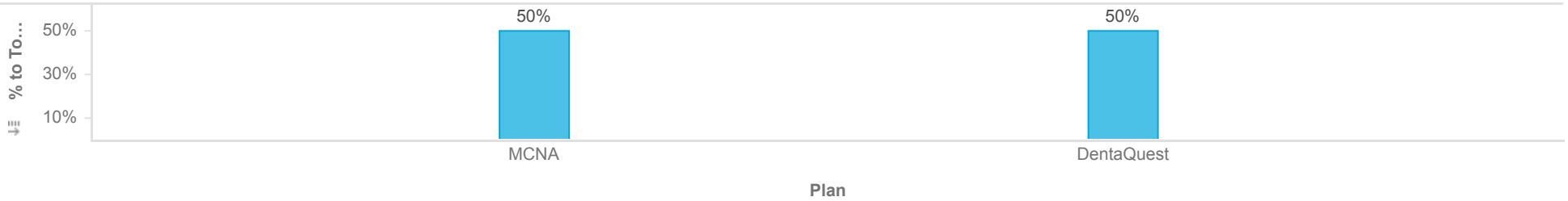




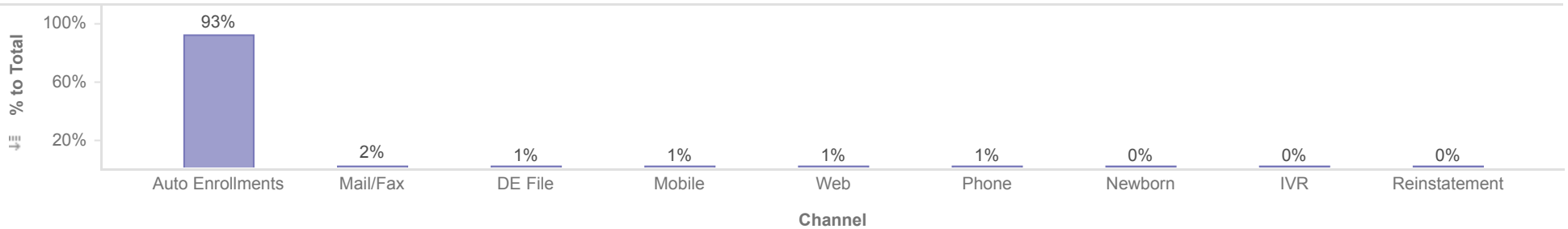
**Healthy Louisiana**  
**Enrollment by Dental Plan and Source - Total Active Members and New Members**  
**Reporting Month: March 2021**  
**Effective Month: April 2021**



**Enrollments by Plan**



**Enrollments by Source**



Metrics	Member Count									
	Auto Enrollments	DE File	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total
DentaQuest	791,388	17,957	1,971	17,609	8,890	4,227	4,368	1,300	8,314	<b>856,024</b>
MCNA	797,112	6,845	5,580	18,185	8,840	4,105	9,911	1,405	7,889	<b>859,872</b>
<b>Total</b>	<b>1,588,500</b>	<b>24,802</b>	<b>7,551</b>	<b>35,794</b>	<b>17,730</b>	<b>8,332</b>	<b>14,279</b>	<b>2,705</b>	<b>16,203</b>	<b>1,715,896</b>

Description: Members who will be disenrolled at the end of the reporting month are not included. Enrollees who gain and lose eligibility during the reporting month are not included.

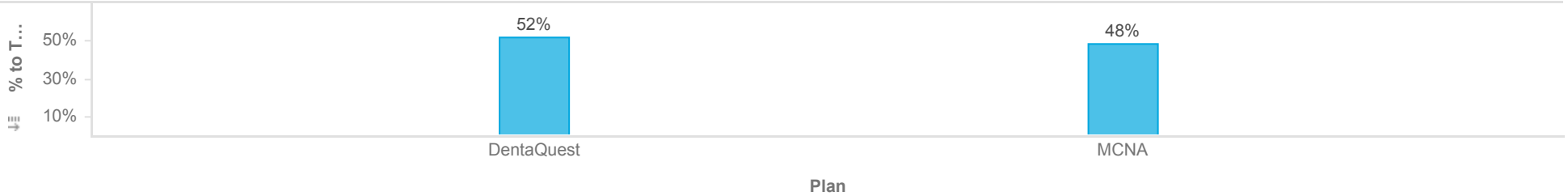
Note: Percentages are rounded to the nearest whole number.



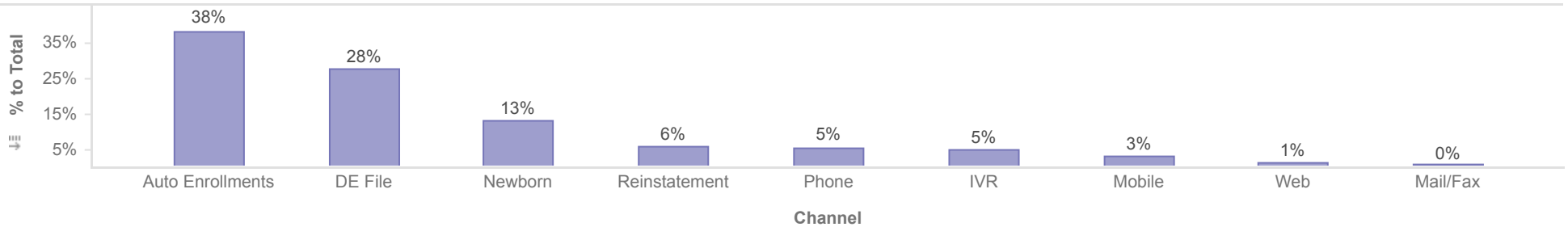
**Healthy Louisiana**  
**Enrollment by Dental Plan and Source - Total Active Members and New Members**  
**Reporting Month: March 2021**  
**Effective Month: April 2021**



**Enrollments by Plan**



**Enrollments by Source**



Metrics	Member Count									
	Auto Enrollments	DE File	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total
DentaQuest	4,526	4,710	81	0	423	1,624	45	669	165	12,243
MCNA	4,489	1,888	1,052	2	377	1,534	1,190	690	139	11,361
<b>Total</b>	<b>9,015</b>	<b>6,598</b>	<b>1,133</b>	<b>2</b>	<b>800</b>	<b>3,158</b>	<b>1,235</b>	<b>1,359</b>	<b>304</b>	<b>23,604</b>

Description: Members who transfer plan during the reporting month will only be counted once for the month, regardless of how many times the member transfers during the month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included. Open enrollment transactions are also excluded.

Note: Percentages are rounded to the nearest whole number.