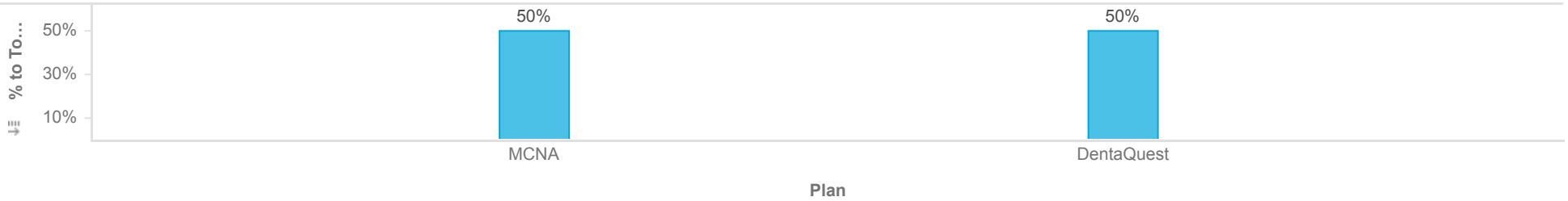




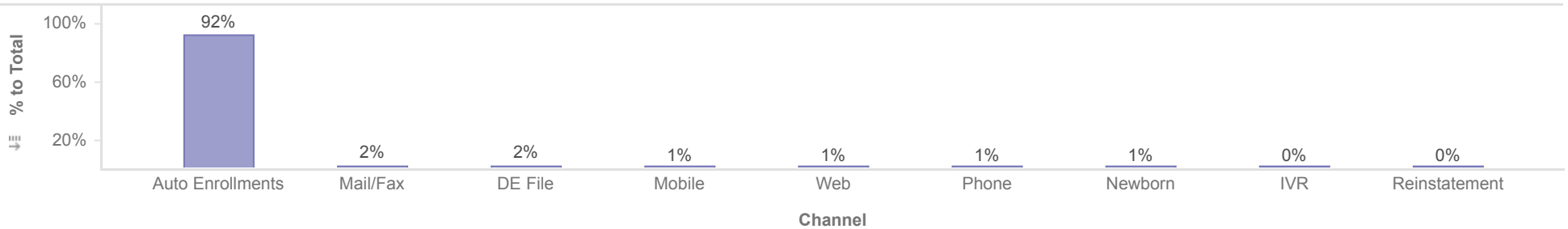
**Healthy Louisiana**  
**Enrollment by Dental Plan and Source - Total Active Members and New Members**  
 Reporting Month: April 2021  
 Effective Month: May 2021



**Enrollments by Plan**



**Enrollments by Source**



Metrics										Member Count	
	Auto Enrollments	DE File	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total	
DentaQuest	790,757	21,641	1,976	17,543	8,980	5,642	4,360	1,881	8,343	<b>861,123</b>	
MCNA	796,635	8,228	5,791	18,127	8,925	5,460	10,065	1,981	7,924	<b>863,136</b>	
<b>Total</b>	<b>1,587,392</b>	<b>29,869</b>	<b>7,767</b>	<b>35,670</b>	<b>17,905</b>	<b>11,102</b>	<b>14,425</b>	<b>3,862</b>	<b>16,267</b>	<b>1,724,259</b>	

Description: Members who will be disenrolled at the end of the reporting month are not included. Enrollees who gain and lose eligibility during the reporting month are not included.

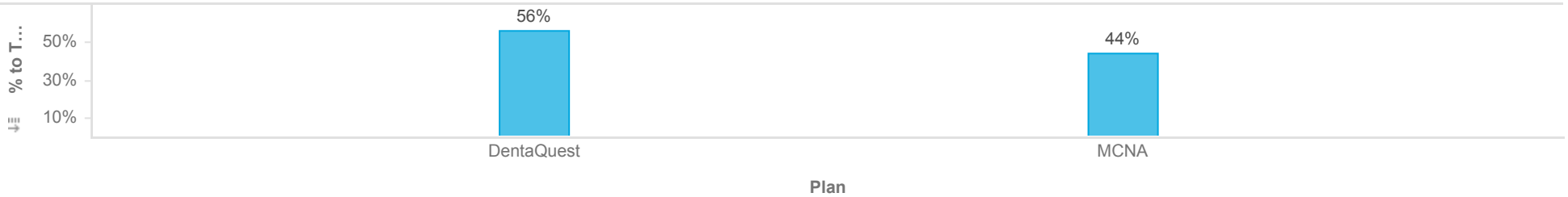
Note: Percentages are rounded to the nearest whole number.



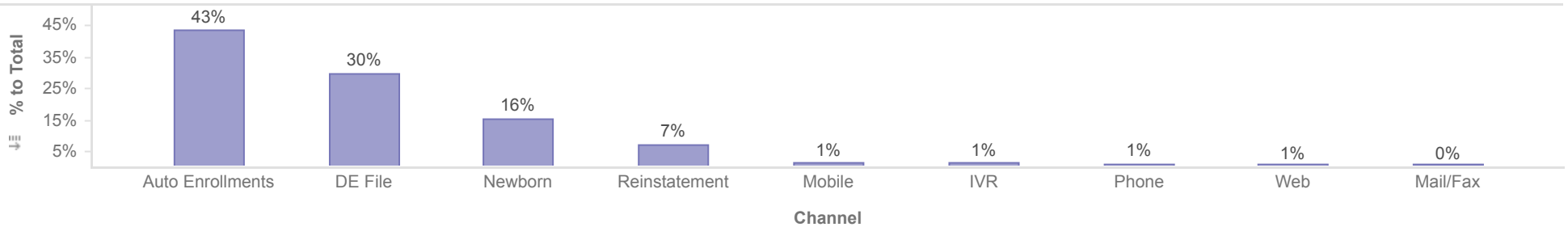
**Healthy Louisiana**  
**Enrollment by Dental Plan and Source - Total Active Members and New Members**  
**Reporting Month: April 2021**  
**Effective Month: May 2021**



**Enrollments by Plan**



**Enrollments by Source**



Metrics	Member Count									
	Auto Enrollments	DE File	IVR	Mail/Fax	Mobile	Newborn	Phone	Reinstatement	Web	Total
DentaQuest	4,067	4,027	12	1	139	1,493	11	675	65	10,490
MCNA	4,069	1,572	229	0	132	1,427	185	661	57	8,332
<b>Total</b>	<b>8,136</b>	<b>5,599</b>	<b>241</b>	<b>1</b>	<b>271</b>	<b>2,920</b>	<b>196</b>	<b>1,336</b>	<b>122</b>	<b>18,822</b>

Description: Members who transfer plan during the reporting month will only be counted once for the month, regardless of how many times the member transfers during the month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included. Open enrollment transactions are also excluded.

Note: Percentages are rounded to the nearest whole number.