



**BAYOU HEALTH
Plan Change Request by Reason
Active Members**

Effective Date: September 01, 2012

Summary

Transfer Reason	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connection	United Healthcare	Legacy Medicaid	Total Transfers
1. STAYED IN BAYOU HEALTH/TRANSFERRED HEALTH PLANS							
90 Day Enrollment Grace Period	522	204	316	455	250	0	1,747
Disenrolled due to Medicare coverage.	0	1	5	0	0	0	6
Documented lack of access to providers experienced in dealing with the member healthcare needs	159	41	101	137	100	0	538
Lack of access to services covered under the contract	153	48	105	92	52	0	450
Member requests to be assigned to the same CCN as family members	222	105	196	207	126	0	856
Poor quality of care	14	0	5	12	0	0	31
The member needs related services to be performed at the same time	55	14	54	39	16	0	178
Total Transfers	1,125	413	782	942	544	0	3,806
2. LEFT BAYOU HEALTH/STAYED IN LEGACY MEDICAID							
Disenrolled due to Hospice admission	0	0	1	0	2	0	3
Recipient admitted to institution	0	1	0	8	1	0	10

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Recipient does not meet LOC criteria	1	1	0	0	0	0	2
Recipient has other health insurance	3	2	2	7	11	0	25
Recipient moved out of service area	11	8	13	24	14	0	70
Total Transfers	15	12	16	39	28	0	110
3. NO LONGER MEDICAID ELIGIBLE							
Involuntary disenrollment	8	3	0	9	3	0	23
Recipient is not categorically eligible	0	1	1	1	4	0	7
Total Transfers	8	4	1	10	7	0	30
4. DEATH							
Death of recipient	0	0	0	0	1	0	1
Death of recipient, DOD unknown	1	0	0	0	0	0	1
Total Transfers	1	0	0	0	1	0	2
5. MISCELLANEOUS							
Termination of a future-dated linkage	100	73	133	139	60	0	505
Voluntary disenrollment	98	52	63	83	53	0	349
Total Transfers	198	125	196	222	113	0	854
Grand Total Transfers	1,347	554	995	1,213	693	0	4,802

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connection	United Healthcare	Legacy Medicaid	Total Transfers
GSA A							
90 Day Enrollment Grace Period	67	21	62	44	37	0	231
Documented lack of access to providers experienced in dealing with the member healthcare needs	10	7	6	13	6	0	42
Lack of access to services covered under the contract	38	17	32	27	17	0	131
Member requests to be assigned to the same CCN as family members	48	12	57	34	33	0	184
Poor quality of care	4	0	0	3	0	0	7
Recipient does not meet LOC criteria	1	0	0	0	0	0	1
Recipient has other health insurance	0	0	0	0	1	0	1
Recipient is not categorically eligible	0	0	1	0	0	0	1
Recipient moved out of service area	1	4	4	3	1	0	13
Termination of a future-dated linkage	15	19	17	30	14	0	95
The member needs related services to be performed at the same time	7	1	6	1	1	0	16
Voluntary disenrollment	10	3	10	9	4	0	36
Total	201	84	195	164	114	0	758

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connection	United Healthcare	Legacy Medicaid	Total Transfers
GSA B							
90 Day Enrollment Grace Period	62	46	36	67	41	0	252
Death of recipient	0	0	0	0	1	0	1
Disenrolled due to Hospice admission	0	0	1	0	0	0	1
Disenrolled due to Medicare coverage.	0	0	2	0	0	0	2
Documented lack of access to providers experienced in dealing with the member healthcare needs	15	4	18	25	8	0	70
Involuntary disenrollment	0	2	0	0	0	0	2
Lack of access to services covered under the contract	54	15	36	30	9	0	144
Member requests to be assigned to the same CCN as family members	70	40	58	65	29	0	262
Poor quality of care	4	0	1	0	0	0	5
Recipient admitted to institution	0	1	0	7	0	0	8
Recipient has other health insurance	0	2	0	0	2	0	4
Recipient is not categorically eligible	0	0	0	0	1	0	1
Recipient moved out of service area	2	0	6	15	3	0	26
Termination of a future-dated linkage	32	25	65	54	10	0	186
The member needs related services to be performed at the same time	8	1	15	8	5	0	37

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Voluntary disenrollment	8	15	6	11	8	0	48
Total	255	151	244	282	117	0	1,049

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connection	United Healthcare	Legacy Medicaid	Total Transfers
GSA C							
90 Day Enrollment Grace Period	393	137	218	344	172	0	1,264
Death of recipient, DOD unknown	1	0	0	0	0	0	1
Disenrolled due to Hospice admission	0	0	0	0	2	0	2
Disenrolled due to Medicare coverage.	0	1	3	0	0	0	4
Documented lack of access to providers experienced in dealing with the member healthcare needs	134	30	77	99	86	0	426
Involuntary disenrollment	8	1	0	9	3	0	21
Lack of access to services covered under the contract	61	16	37	35	26	0	175
Member requests to be assigned to the same CCN as family members	104	53	81	108	64	0	410
Poor quality of care	6	0	4	9	0	0	19
Recipient admitted to institution	0	0	0	1	1	0	2
Recipient does not meet LOC criteria	0	1	0	0	0	0	1
Recipient has other health insurance	3	0	2	7	8	0	20
Recipient is not categorically eligible	0	1	0	1	3	0	5
Recipient moved out of service area	8	4	3	6	10	0	31
Termination of a future-dated linkage	53	29	51	55	36	0	224

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

The member needs related services to be performed at the same time	40	12	33	30	10	0	125
Voluntary disenrollment	80	34	47	63	41	0	265
Total	891	319	556	767	462	0	2,995
Total	1,347	554	995	1,213	693	0	4,802

Description: This report shows a summary of plan changes requests by reason created during the reporting month.