

Effctive date April 01, 2012

	Total	Mail/Fax	IVR	Phone	Web	Other
Total	3,962	513	795	2,123	515	16
Amerigroup Louisiana, Inc.	441	66	95	216	61	3
Community Health Solutions	632	64	143	351	70	4
Fee For Service	38	4	0	34	0	0
LaCare	764	141	173	368	74	8
Louisiana Healthcare Connections	544	80	106	300	57	1
UnitedHealthcare Community Plan	1,543	158	278	854	253	0

Effctive date June 01, 2012

	Total	IVR	Phone
Total	61	32	29
Amerigroup Louisiana, Inc.	5	2	3
Community Health Solutions	36	24	12
LaCare	4	3	1
Louisiana Healthcare Connections	3	3	0
UnitedHealthcare Community Plan	13	0	13