

**Enrollment Center Average Call Hold Time**

<b>Date</b>	<b>English</b>	<b>Spanish</b>
Tuesday, May 01, 2012	0:30	0:48
Wednesday, May 02, 2012	0:08	0:24
Thursday, May 03, 2012	0:05	0:14
Friday, May 04, 2012	0:07	0:15
Saturday, May 05, 2012	0:02	0:37
Sunday, May 06, 2012	0:00	0:00
Monday, May 07, 2012	0:10	0:14
Tuesday, May 08, 2012	0:14	0:30
Wednesday, May 09, 2012	0:09	0:17
Thursday, May 10, 2012	0:08	0:19
Friday, May 11, 2012	0:05	0:09
Saturday, May 12, 2012	0:00	0:00
Sunday, May 13, 2012	0:00	0:00
Monday, May 14, 2012	0:19	0:30
Tuesday, May 15, 2012	0:19	0:24
Wednesday, May 16, 2012	0:14	0:25
Thursday, May 17, 2012	0:14	0:26
Friday, May 18, 2012	0:11	0:45
Saturday, May 19, 2012	0:37	2:27
Sunday, May 20, 2012	0:00	0:00
Monday, May 21, 2012	0:11	0:25
Tuesday, May 22, 2012	0:05	0:18
Wednesday, May 23, 2012	0:06	0:21
Thursday, May 24, 2012	0:03	0:05

Tuesday, May 29, 2012	0:07	0:10
Wednesday, May 30, 2012	0:03	0:04