

PHARMACY FACTS

Program Updates from Louisiana Medicaid

November 15, 2019

Voltaren® Gel

LDH recently became aware that brand name Voltaren® Gel has been discontinued by the manufacturer. This was a brand preferred product over the generic on the Single PDL. The generic product has been moved to a preferred status and does not require prior authorization for all Medicaid plans (MCOs and FFS) to assist in recipient care.

Not sure what Medicaid MCO plan a member is in?

Process a pharmacy claim to legacy Medicaid (DXC, formerly Molina) with the member's 16-digit Medicaid CCN number (starts with 777). The response message will provide billing information including the BIN, PCN and pharmacy help desk number.