

PHARMACY FACTS

Program Updates from Louisiana Medicaid

April 19, 2022

Age Limits for Vaccines

In July of 2021, the indication of Shingrix was expanded to include the prevention of herpes zoster (HZ) (shingles) in adults 18 years of age or older who are or will be at increased risk of HZ due to immunodeficiency or immunosuppression caused by known disease or therapy.

Vaccines	Brand Name Examples	Age Limit
COVID-19 Vaccines	Pfizer, Moderna, J&J	*
Hepatitis A Adult	Vaqua®, Havrix®	≥ 19 years
Hepatitis A – Hepatitis B Adult	Twinrix®	≥ 19 years
Hepatitis B Adult	Heplisav-B®, Engerix-B®	≥ 19 years
HPV-Human Papillomavirus 9 Valent	Gardasil® 9	19-45 years
Influenza Vaccine	Various Brands	**
Measles, Mumps & Rubella	M-M-R®II	≥ 19 years
Meningococcal Conjugate (Groups A, C, Y and W-135)	Menveo®, Menactra®	≥ 19 years
MENB – Meningococcal Group B	Trumenba®, Bexsero®	≥ 19 years
Pneumococcal 13-valent	Prevnar 13™	≥ 19 years
Pneumococcal Polysaccharide (23 Valent)	Pneumovax®23	≥ 19 years
Tetanus and Diphtheria Toxoids	TDVAX®	≥ 19 years
Tetanus Toxoid, Reduced Diphtheria Toxoid and Acellular Pertussis	Adacel®, Boostrix®	≥ 19 years
Varicella	Varivax®	≥ 19 years
Zoster Vaccine Recombinant, Adjuvanted	Shingrix®	≥ 18 years
Zoster Vaccine Live	Zostavax®	≥ 60 years

* COVID-19 vaccines are covered for adults and children of select ages. Age limits and age ranges for COVID-19 vaccines are based on Emergency Use Authorization (EUA) and FDA approval. Refer to the pharmacy page on www.LaMedicaid.com for the COVID-19 vaccine policy.

** Age limits and age ranges for influenza vaccines are based on prescribing information.

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Provider Enrollment Portal

If you file claims with Louisiana Medicaid, **you must enroll** in the new Medicaid Provider Enrollment Portal. This includes fee-for-service, managed care organization (MCO) only, Dental Benefits Program Manager (DBPM), and Coordinated System of Care (CSoc) providers.

The deadline for provider enrollment is June 30, 2022. Any existing Medicaid provider that does not complete the enrollment and screening process through the new portal will have their claims denied.

To complete enrollment at lamedicaid.com, providers will need several data elements, including: Louisiana Provider ID, NPI, city, state and zip code. Providers can get this information from the invitation letter they received from Gainwell Technologies.

If a provider does not have this letter or this information, they can email LouisianaProvEnroll@gainwelltechnologies.com to request a reprinted letter be mailed. Email requests must include the provider name and the NPI. Providers may send multiple provider requests in a single email. Reprinted letter requests will only be accepted by email. No other form of submission is accepted. Providers will receive a confirmation email from Gainwell when the submission is received. That email will include an anticipated turnaround time for the response.

For questions or concerns, providers can reach out to Louisiana Medicaid via the following options:

- Web site: www.ldh.la.gov/medicaidproviderenrollment
- Email: LouisianaProvEnroll@gainwelltechnologies.com
- Phone: 1-833-641-2140 (Monday – Friday, between 8 a.m. and 5 p.m. CST)

Providers also can find additional information in [IB 22 -4: Medicaid Provider Enrollment Portal](#).

Encourage Medicaid Members to Update Contact Information

As part of the federal COVID-19 Public Health Emergency (PHE), Louisiana Medicaid made a number of operational changes. This included implementing flexibilities in our service delivery and ceasing Medicaid case closures beginning in March 2020. When the PHE ends, most of these PHE-related changes will also end.

In preparation for the end of the PHE, one of Louisiana Medicaid's primary focuses is on the nearly 2 million members currently receiving benefits. **When the PHE ends, ALL members must complete the renewal process.** It is imperative that members ensure their contact information is up to date, watch for mail from Louisiana Medicaid and respond to requests for information. If members do not respond

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to renewal letters or requests for information, they will lose their coverage when the public health emergency ends.

Providers can help by encouraging the Medicaid members they serve to ensure their contact information is up-to-date. Members must inform Medicaid any time their information changes. They can make changes to their mailing address, telephone number and email address by logging on to MyMedicaid.la.gov, by email at MyMedicaid@la.gov or by calling 1-888-342-6207.

'Shot per 100,000' Vaccine Incentive Program

On April 18, 2022, Louisiana Medicaid implemented the "Shot per 100,000" COVID vaccine incentive program as part of ongoing efforts to increase COVID vaccination rates in the state of Louisiana. The goal is to increase vaccination rates by offering \$200 gift cards to the first 100,000 eligible Medicaid enrollees for a limited time, if they receive the first or second dose of the vaccine or the single-dose vaccine.

This program is available to Medicaid members who are 5 years of age or older. Individuals must receive their first or second dose of the COVID vaccine or the single-dose COVID vaccine on or after April 5, 2022. Booster shots are not included in the program. Medicaid members already fully vaccinated or those who already received a gift card from LDH for receiving the COVID vaccine are not eligible.

Members can choose where to receive their vaccination from any vaccine administration location. Gift card distribution will be handled by the five Medicaid MCOs. Cards are limited to one per member.

Please post or share the attached flyer with the Medicaid members you serve. Information is also available at the web site at www.ldh.la.gov/vaccinegiftcard.