

# PHARMACY FACTS

## Program Updates from Louisiana Medicaid

**August 28, 2020**

### **Prior Authorization Emergency Override Procedure**

Due to Hurricane Laura's impact in North Louisiana, the University of Louisiana at Monroe (ULM) Prior Authorization Unit has lost power. Therefore, prior authorization facsimiles are not going through during this time. For Medicaid Fee-For-Service (FFS) **only**, pharmacists may use their professional judgment and utilize emergency overrides from Friday, August 28 through midnight Monday, August 31. If emergency overrides are used, please document "Hurricane Laura" on the script with the date for audit purposes. Prescribers should still contact ULM Prior Authorization Unit through the phone system whenever possible at **1-866-730-4357**.

See appropriate National Council for Prescription Drug Programs (NCPDP) codes below:

### **Prescription claim reject with NCPDP Reject Code 75: Prior Authorization Required**

NCPDP Segment Name	NCPDP Field Number	NCPDP Field Name	Value
Claim Segment	418-DI	Level of Service	3
Claim Segment	442-E7	Quantity Dispensed	Varies*

\*Dispense quantity sufficient for at least a 3-day supply or enter correct quantity and days' supply if dispensing full prescription.

\*Pharmacy POS Help Desk: 1-800-648-0790.

### **Influenza Vaccines**

Influenza vaccines will be covered by Medicaid Fee-For-Service (FFS) and Managed Care Organizations (MCOs) starting **Tuesday, September 15, 2020** as a pharmacy benefit for those recipients 19 years of age and older. Please contact us if you have any problems processing claims at 1-800-437-9101.



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### ★ **Reminder:** NCPDP Field 460-ET Quantity Prescribed

A final rule from the U.S. Department of Health and Human Services requires the NCPDP **Quantity Prescribed (460-ET)** field to be reported for all Schedule II drugs on pharmacy claims by **September 21, 2020**.

Providers should consult their software companies to assure capture or recognition of this field on all Schedule II drug claims, as it will be a mandatory field.



### **Open Enrollment**

Open Enrollment for Healthy Louisiana begins October 15, 2020 and runs through November 30, 2020.

During Open Enrollment, people enrolled in Medicaid's managed care program, known as Healthy Louisiana, have the opportunity to choose a new health plan.

In addition to choosing a health plan, Medicaid members will be able to choose a dental plan for the first time. Previously, all Medicaid members received dental coverage through one dental plan.

There are five health plans and two dental plans to choose from. Those are:

Health Plans	Dental Plans
Aetna Better Health	MCNA
Amerihealth Caritas of Louisiana	DentaQuest
Healthy Blue	
Louisiana Healthcare Connections	
United Healthcare	

Open Enrollment is the only time Healthy Louisiana enrollees can change health plans without a qualifying reason, outside of their initial enrollment period.

For more information visit [www.myplan.healthy.la.gov](http://www.myplan.healthy.la.gov) or call the Healthy Louisiana Enrollment Center at 1-855-229-6848.

Enrollment changes made during this time will go into effect on January 1, 2021.

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### Pharmacy/Physician Lock-In

FFS and MCOs have always had pharmacy only lock-in programs and will continue to do so. In August 2020, FFS and MCOs have added the pharmacy/physician lock-in programs for those recipients meeting the criteria for this dual lock-in. The lock-in program is designed to help educate recipients with appropriate prescription utilization.

