

## Denied Claims Report

Health Plan ID: 2162845  
 Health Plan Name: Louisiana Healthcare Connections - LA  
 Health Plan Contact:  
 Contact Email:  
 Report Period Start Date: 4/1/2013  
 Report Period End Date: 4/30/2013  
 Report Due Date: 5/15/2013

## BAYOU HEALTH Reporting

Document ID: P173  
 Document Name: Denied Claims Report  
 Reporting Frequency: Monthly  
 Report Due Date: 15th of the month following end of reporting period  
 File Type: Excel  
 Subject Matter: Informatics (I)

DENIAL_CODE	COUNT
Denial Reason Code 1 - Lack of documentation to support Medical Necessity	5224
Denial Reason Code 2 - Prior Authorization was not on file	6554
Denial Reason Code 3 - Member has other insurance that must be billed first	5852
Denial Reason Code 4 - Claim was submitted after the filing deadline	778
Denial Reason Code 5 - Service was not covered by the BAYOU HEALTH PLAN	16801
Denial Reason Code 6 - ADD-ON CODE CANNOT BE BILLED WITHOUT PRIMARY CODE	37
Denial Reason Code 6 - ADD-ON CODE REQUIRED WITH PRIMARY CODE FOR QUANTITY GREATER THAN ONE	4
Denial Reason Code 6 - AFTER REVIEW, PREV DECISION UPHELD, SEE PROV HANDBOOK FOR APPEAL PROCESS	571
Denial Reason Code 6 - Adjust: Claim to be reprocessed corrected under new claim number	3154
Denial Reason Code 6 - Adjustment: Adjusted per corrected billing from provider	128
Denial Reason Code 6 - Adjustment: Provider billed incorrectly & submitted reimbursement	82
Denial Reason Code 6 - BASE CODE CANNOT BE BILLED IN QTY GREATER THAN ONE	38
Denial Reason Code 6 - CLAIM CANNOT BE PROCESSED WITHOUT OPERATIVE REPORT	1
Denial Reason Code 6 - CPT NOT REIMBURSED SEPARATELY. INCLUDED AS PART OF INCLUSIVE PROCEDURE	1511
Denial Reason Code 6 - DENIAL: AIM CREDIT BALANCE RECOVERY	1
Denial Reason Code 6 - DENIED:RESUBMIT WITH A VALID NDC NBR,QUALIFIER AND UNITS FOR PROCESSING	3
Denial Reason Code 6 - DENY - MOM AND BABY CHARGES SHOULD BE BILLED SEPARATELY	45
Denial Reason Code 6 - DENY - PLEASE RESUBMIT ACCORDING TO VACCINE GUIDELINES	101
Denial Reason Code 6 - DENY-ENCOUNTER CODE REQUIRED AND MUST BE BILLED W/PAYABLE DETAIL LINES	524
Denial Reason Code 6 - DENY: DENIED AFTER REVIEW OF PATIENT S CLAIM HISTORY	5294
Denial Reason Code 6 - DENY: DUPLICATE SUBMISSION-ORIGINAL CLAIM STILL IN PEND STATUS	358
Denial Reason Code 6 - DENY: LATE CHARGES DENIED, REPLACEMENT BILL REQUIRED FOR PROCESSING	109
Denial Reason Code 6 - DENY: PAYMENT INCLUDED IN THE HIGHER INTENSITY CODE BILLED	3
Denial Reason Code 6 - DENY: PLEASE FORWARD TO THE DENTAL VENDOR FOR PROCESSING	32
Denial Reason Code 6 - DENY: PROCEDURE IS INAPPROPRIATE FOR PROVIDER SPECIALTY	10
Denial Reason Code 6 - DENY: PROCEDURE NOT COVERED FOR THE MEMBER S AGE	47
Denial Reason Code 6 - DENY: THIS CPT CODE IS INVALID WHEN BILLED WITH THIS DIAGNOSIS	16
Denial Reason Code 6 - DENY: THIS IS A DELETED CODE AT THE TIME OF SERVICE	81
Denial Reason Code 6 - DENY: ADJUSTMENT WAS NOT RECEIVED WITHIN TIMELY FILING LIMIT	553
Denial Reason Code 6 - DENY: ADMISSION SOURCE MISSING OR INVALID	16
Denial Reason Code 6 - DENY: ATTENDING PROVIDER NAME/NPI MISSING OR INVALID	7
Denial Reason Code 6 - DENY: BASED ON REVIEW OF MED RECORDS	271
Denial Reason Code 6 - DENY: BENEFIT MAXIMUM HAS BEEN REACHED	660
Denial Reason Code 6 - DENY: BILL WITH SPECIFIC VACCINE CODE	392
Denial Reason Code 6 - DENY: CLAIM CANNOT BE PROCESSED WITHOUT AN ITEMIZED BILL	19
Denial Reason Code 6 - DENY: CODE IS CONSIDERED AN INTEGRAL COMPONENT OF THE E M CODE BILLED	6
Denial Reason Code 6 - DENY: CODE REPLACED BASED ON CODE AUDITING SOFTWARE RECOMMENDATION	766
Denial Reason Code 6 - DENY: CODE WAS DENIED BY CODE AUDITING SOFTWARE	294
Denial Reason Code 6 - DENY: DENIED BY MEDICAL SERVICES	643
Denial Reason Code 6 - DENY: DIAGNOSIS CODE 1 MISSING OR INVALID	14
Denial Reason Code 6 - DENY: DIAGNOSIS CODE 6 MISSING OR INVALID	11
Denial Reason Code 6 - DENY: DIAGNOSIS,CPT HCPCS ICD-9 CODE,MODIFIER INVALID ON DATE OF SERVICE	1
Denial Reason Code 6 - DENY: DISCHARGE HOUR INVALID WITH DISCHARGE STATUS 30	194
Denial Reason Code 6 - DENY: DISCHARGE HOUR MISSING OR INVALID	16
Denial Reason Code 6 - DENY: DUPLICATE CLAIM SERVICE	12448
Denial Reason Code 6 - DENY: EDI CLAIM MUST BE SUBMITTED IN HARD COPY W CONSENT FORM ATTACHED	213
Denial Reason Code 6 - DENY: HCPCS CPT is not compatible with REV code billed	375
Denial Reason Code 6 - DENY: ICD-9 PROCEDURE CODE REQUIRES A 4TH DIGIT	2
Denial Reason Code 6 - DENY: ICD9 PROC CODE 2 MISSING OR INVALID	8
Denial Reason Code 6 - DENY: ICD9 PROCEDURE CODE MISSING OR INVALID	217
Denial Reason Code 6 - DENY: INVALID DATES OF SERVICE PLEASE RE-SUBMIT	19
Denial Reason Code 6 - DENY: INVALID DELETED MISSING CPT CODE	7
Denial Reason Code 6 - DENY: INVALID OR MISSING DISCHARGE STATUS, PLEASE RE-SUBMIT	28
Denial Reason Code 6 - DENY: INVALID PLACE OF SERVICE, PLEASE CONSULT THE PROV MANUAL	36
Denial Reason Code 6 - DENY: MEMBER NAME NUMBER DATE OF BIRTH DO NOT MATCH,PLEASE RESUBMIT	223
Denial Reason Code 6 - DENY: MODIFIER INVALID FOR PROCEDURE OR MODIFIER NOT REPORTED	370
Denial Reason Code 6 - DENY: NDC MISSING/INVALID OR NOT APPROPRIATE FOR PROCEDURE	1698
Denial Reason Code 6 - DENY: NON-COVERED - CONTACT PROVIDER SERVICES	8
Denial Reason Code 6 - DENY: NON-SPECIFIC DIAGNOSIS- REQUIRES 5TH DIGIT PLEASE RESUBMIT	56
Denial Reason Code 6 - DENY: ORIGINAL SUBMISSION WAS NOT RECEIVED WITHIN TIMELY FILING LIMIT	1
Denial Reason Code 6 - DENY: PLEASE SUBMIT TO MENTAL HEALTH PLAN FOR PROCESSING	2459
Denial Reason Code 6 - DENY: PLEASE SUBMIT TO THE VISION VENDOR FOR PROCESSING	313
Denial Reason Code 6 - DENY: PROFESSIONAL FEE MUST BE BILLED ON HCFA FORM	9
Denial Reason Code 6 - DENY: PROVIDER MUST USE HCPC CPT FOR CORRECT PRICING	11
Denial Reason Code 6 - DENY: RESUBMIT CLAIM UNDER FQHC RHC CLINIC NPI NUMBER	3
Denial Reason Code 6 - DENY: RESUBMIT WITH MODIFIER SPECIFIED BY STATE FOR PROPER PAYMENT	315
Denial Reason Code 6 - DENY: REVENUE CODE NOT REIMBURSABLE - CPT HCPCS CODE REQUIRED	1728
Denial Reason Code 6 - DENY: REVENUE CODES NOT BILLED ON THE UB92, PLEASE RE-SUBMIT	42
Denial Reason Code 6 - DENY: SERVICE HAS EXCEEDED THE AUTHORIZED LIMIT	388
Denial Reason Code 6 - DENY: SERVICES BILLED ON INCORRECT FORM, PLEASE REBILL ON A UB92	59
Denial Reason Code 6 - DENY: SIGNATURE MISSING FROM BOX 31, PLEASE RESUBMIT	53
Denial Reason Code 6 - DENY: SIGNED CONSENT FORM HAS NOT BEEN RECEIVED	95
Denial Reason Code 6 - DENY: STERILIZATION CONSENT FORM IS NOT VALID OR IS MISSING INFORMATION	576
Denial Reason Code 6 - DENY: THE DIAGNOSIS IS INCONSISTENT WITH THE PATIENT S AGE	221
Denial Reason Code 6 - DENY: THE DIAGNOSIS IS INCONSISTENT WITH THE PATIENT S SEX	76
Denial Reason Code 6 - DENY: THE PROCEDURE CODE IS INCONSISTENT WITH THE PATIENT S AGE	62
Denial Reason Code 6 - DENY: THE PROCEDURE CODE IS INCONSISTENT WITH THE PATIENT S SEX	34
Denial Reason Code 6 - DENY: THIS IS NOT A VALID MODIFIER FOR THIS CODE	5
Denial Reason Code 6 - DENY: TYPE OF BILL MISSING OR INCORRECT ON CLAIM, PLEASE RE-SUBMIT	2
Denial Reason Code 6 - DENY: YOUR NPI IS NOT ON FILE VALID OR YOU HAVE NOT BILLED WITH YOUR NPI	58
Denial Reason Code 6 - DENY:Admin Denial	116
Denial Reason Code 6 - DENY:INAPPROPRIATE CODE BILLED,CORRECT & RESUBMIT	4
Denial Reason Code 6 - DENY:INSUFFICIENT INFO FOR PROCESSING,RESUBMIT W PRIME S ORIGINAL EOB	91
Denial Reason Code 6 - DENY:NO ACTION NEEDED - WILL BE REPROCESSED AFTER STATE REVIEWS NEW CODE	626
Denial Reason Code 6 - DENY:NON-SPECIFIC DIAGNOSIS OR ICD9 PROC NEEDS 4TH DIGIT PLEASE RESUBMIT	11
Denial Reason Code 6 - DENY:PROVIDER NOT CONTRACTED FOR THIS SERVICE-DO NOT BILL PATIENT	2197
Denial Reason Code 6 - DIAGNOSIS BILLED IS INVALID, PLEASE RESUBMIT WITH CORRECT CODE	8

Denial Reason Code 6 - DIAGNOSIS CANNOT BE USED AS PRIMARY DIAGNOSIS, PLEASE RESUBMIT	209
Denial Reason Code 6 - Deny: svcs not eligible for Medicare Primary members	131
Denial Reason Code 6 - EOB INCOMPLETE-PLEASE RESUBMIT WITH REASON OF OTHER INSURANCE DENIAL	16
Denial Reason Code 6 - INAPPROPRIATE LEVEL OF E M SERVICE BILLED	46
Denial Reason Code 6 - MAXIMUM ALLOWANCE EXCEEDED	435
Denial Reason Code 6 - MISSING MODIFIER 26	119
Denial Reason Code 6 - MODIFIER BILLED IS NOT VALID, PLEASE RESUBMIT WITH CORRECT CODE	2
Denial Reason Code 6 - NIA PRICING APPLIED	6
Denial Reason Code 6 - OTHER INSURANCE EOB SUBMITTED DOES NOT MATCH BILLED, PLEASE RESUBMIT	491
Denial Reason Code 6 - PAID ACCORDING TO CONTRACT STATE PROCESSING GUIDELINES	20
Denial Reason Code 6 - PAY: SERVICE PROCESSED THRU COB AUTOMATION	290
Denial Reason Code 6 - PAY: CHARGES PAID AT PROVIDER S COST-TO-CHARGE RATIO ON DATE OF PAYMENT	2
Denial Reason Code 6 - PAY: REIMBURSEMENT INCLUDED IN GLOBAL FEE	10
Denial Reason Code 6 - PENDED CLAIM REVIEW COMPLETED	1632
Denial Reason Code 6 - PROCEDURE CODE APPENDED WITH BILATERAL 50 MODIFIER	14
Denial Reason Code 6 - PROCEDURE CODE CONFLICTS WITH MEMBER S AGE	5
Denial Reason Code 6 - PROCEDURE CODE EXCEEDS MAXIMUM ALLOWED PER DATE OF SERVICE	694
Denial Reason Code 6 - PROCEDURE CODE ICD-9 CODE INCONSISTENT WITH MEMBERS GENDER	10
Denial Reason Code 6 - PROCEDURE CODE INCONSISTENT WITH MEMBER S AGE	24
Denial Reason Code 6 - PROCEDURE CODE PAIRS INCIDENTAL, MUTUALLY EXCLUSIVE OR UNBUNDLED	6749
Denial Reason Code 6 - PROCEDURE CODE PREVIOUSLY BILLED ON HISTORICAL CLAIM	744
Denial Reason Code 6 - PROCEDURE CODE UNBUNDLED FROM GLOBAL PROCEDURE CODE	4246
Denial Reason Code 6 - PROCEDURE or DIAGNOSIS CODE DELETED, INCOMPLETE OF INVALID	18
Denial Reason Code 6 - REQUEST COMPLETE NO ACTION NECESSARY	3
Denial Reason Code 6 - SERVICE LINE REPRESENTS DENIAL OF ADDITIONAL UNITS BILLED	474
Denial Reason Code 6 - SERVICE(S) OR SUPPLIES DURING GLOBAL SURGICAL PERIOD	247
Denial Reason Code 6 - SINGLE UNILATERAL PROCEDURE SUBMITTED MORE THAN ONCE ON THE SAME DOS	2
Denial Reason Code 6 - VERIFY THE CORRECT LOCATION CODE FOR SERVICE BILLED AND RESUBMIT	3
TOTAL	93135

**This report was based on LA Healthcare Connections' understanding of the current report specifications provided by DHH. The report programming is still under review, thus any changes may result in resubmission of the report. This report should not be used for comparative purposes until all reporting format and specifications have been finalized.**